

LOGS



NOTES

Logs allow you to view what is going on in “the backend.” Through these three logs, you will be able to see what is happening on a user and patient level. Each log will provide time stamps, IP addresses, Resources, and events. Each log can be ‘viewed’ or pulled to an excel file.



GO TO

Security Log:

This log will allow you to view resource level changes to their accounts, including: password resets, login resets, account changes, permission changes, and deletion of resources.

Clinical log:

This log will allow you to view both patient level and recourse level activities, including: Login/Out events, Patient Merge, registering a patient, viewing a health record, creating a note, creating a pharmacy, etc.

Emergency Access:

This log is used in reference to a user that has a time restriction on them. With any time restriction, the restricted user would receive an error message of “Insufficient Privileges” should they attempt to log in during a restricted time. However, if the same user has the permissions called ‘Emergency Patient Info Access’, this permission will overwrite the restriction, so that in the case of an emergency, the user can log in to the system. However, instead of having full access, they will be redirected to the Emergency Access tab, where the system will time stamp the user’s login information, and require the user to state which patient account they are looking at and what the reason is that they are logging in. This will then allow the administrator to see who has been logging in during restricted times.