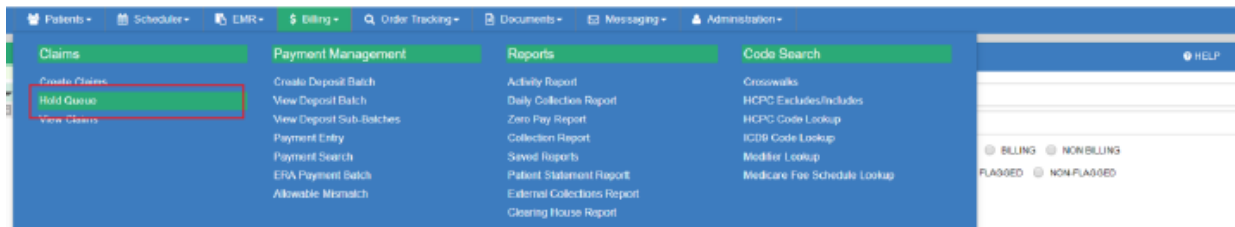


Hold Queue



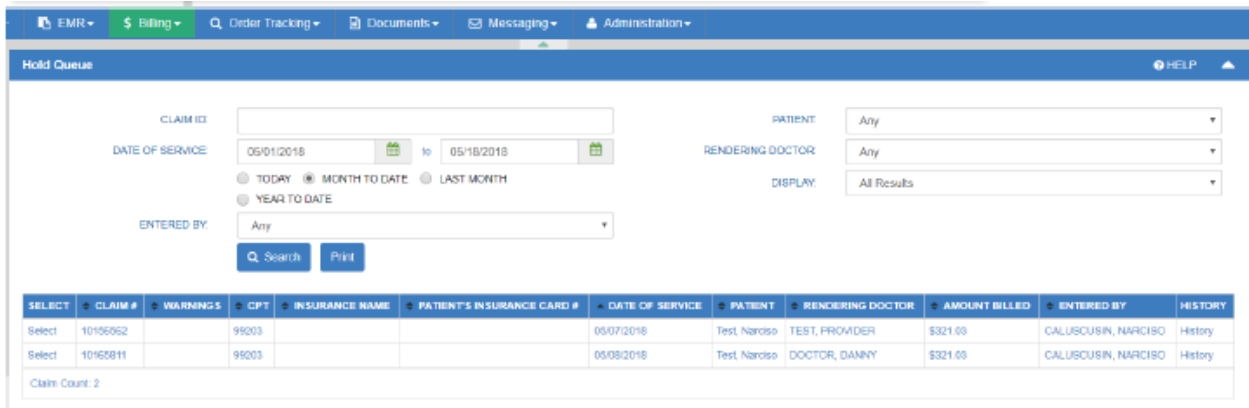
GO TO

BILLING>CLAIMS>HOLD QUEUE



STEPS

1. Designate Filters
2. Search
3. View Claims in Hold Queue



The screenshot shows the 'Hold Queue' search results page. At the top, there are filter fields for CLAIM ID, DATE OF SERVICE (05/01/2018 to 05/15/2018), PATIENT (Any), RENDERING DOCTOR (Any), and ENTERED BY (Any). Below these are radio buttons for TODAY, MONTH TO DATE (selected), LAST MONTH, and YEAR TO DATE. A 'Search' button is present. The results are displayed in a table with columns: SELECT, CLAIM #, WARNINGS, CPT, INSURANCE NAME, PATIENT'S INSURANCE CARD #, DATE OF SERVICE, PATIENT, RENDERING DOCTOR, AMOUNT BILLED, ENTERED BY, and HISTORY. Two claims are listed: 10106062 and 101060811. The 'Claim Count: 2' is shown at the bottom of the table.

SELECT	CLAIM #	WARNINGS	CPT	INSURANCE NAME	PATIENT'S INSURANCE CARD #	DATE OF SERVICE	PATIENT	RENDERING DOCTOR	AMOUNT BILLED	ENTERED BY	HISTORY
Select	10106062		99003			05/07/2018	Test, Narciso	TEST, PROVIDER	\$321.00	CALUSCUSIN, NARCISO	History
Select	101060811		99003			05/08/2018	Test, Narciso	DOCTOR, DANNY	\$321.00	CALUSCUSIN, NARCISO	History

Claim Count: 2



NOTES

- Rejected claims and claims placed on hold will stay in the hold queue until worked by the biller