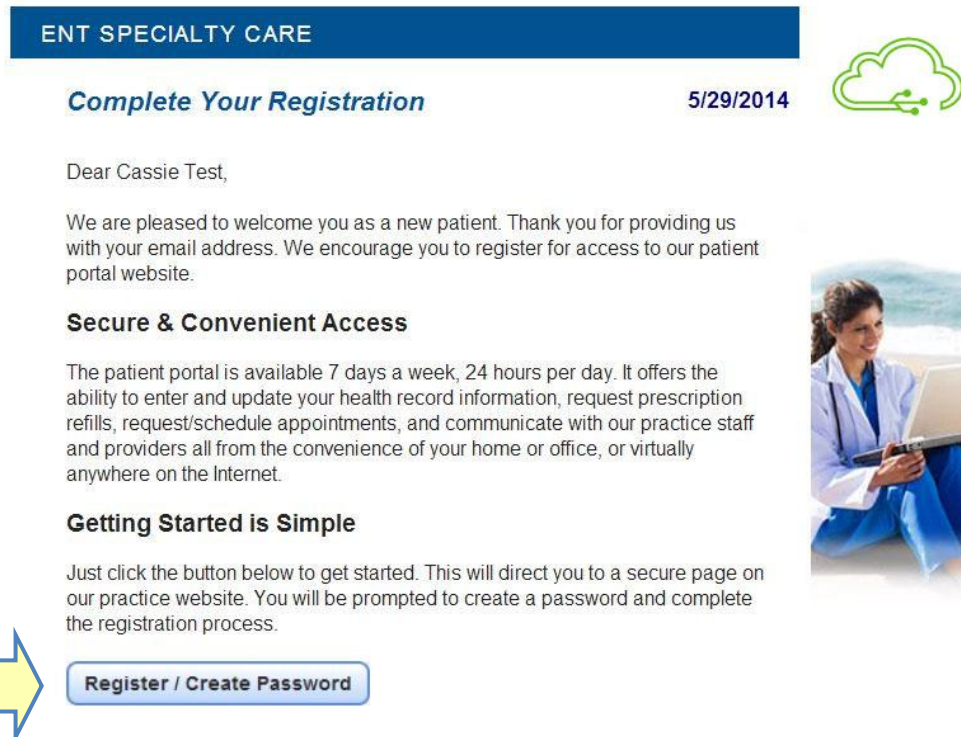


To: All WRS Users
From: WRS Development Team
Date: 5/30/14
Re: System Update to WRS Health

The WRS Development Team will be performing a software update to the WRS Health System on or about May 30, 2014. This release will include the following:

PATIENT PORTAL LOGIN

Functionality has been added to increase security to the log in of the WRS Patient Portal. Patients will now be prompted to enter and verify their date of birth before accessing their health record on the portal.



The screenshot shows an email interface. At the top, a blue header bar reads "ENT SPECIALTY CARE". To the right of the header is a green cloud logo. Below the header, the email subject is "Complete Your Registration" dated "5/29/2014". The body of the email starts with "Dear Cassie Test," followed by a welcome message. It then has a section titled "Secure & Convenient Access" and another titled "Getting Started is Simple". At the bottom of the "Getting Started is Simple" section, there is a button that says "Register / Create Password". A large yellow arrow points to this button from the left. To the right of the text is a photograph of a female doctor in a white lab coat sitting on a beach and using a laptop.

Figure 1: Patient Email>Patient Registration>Create Password

After **Register / Create Password** is selected, the patient will be prompted to enter **Date of Birth**.

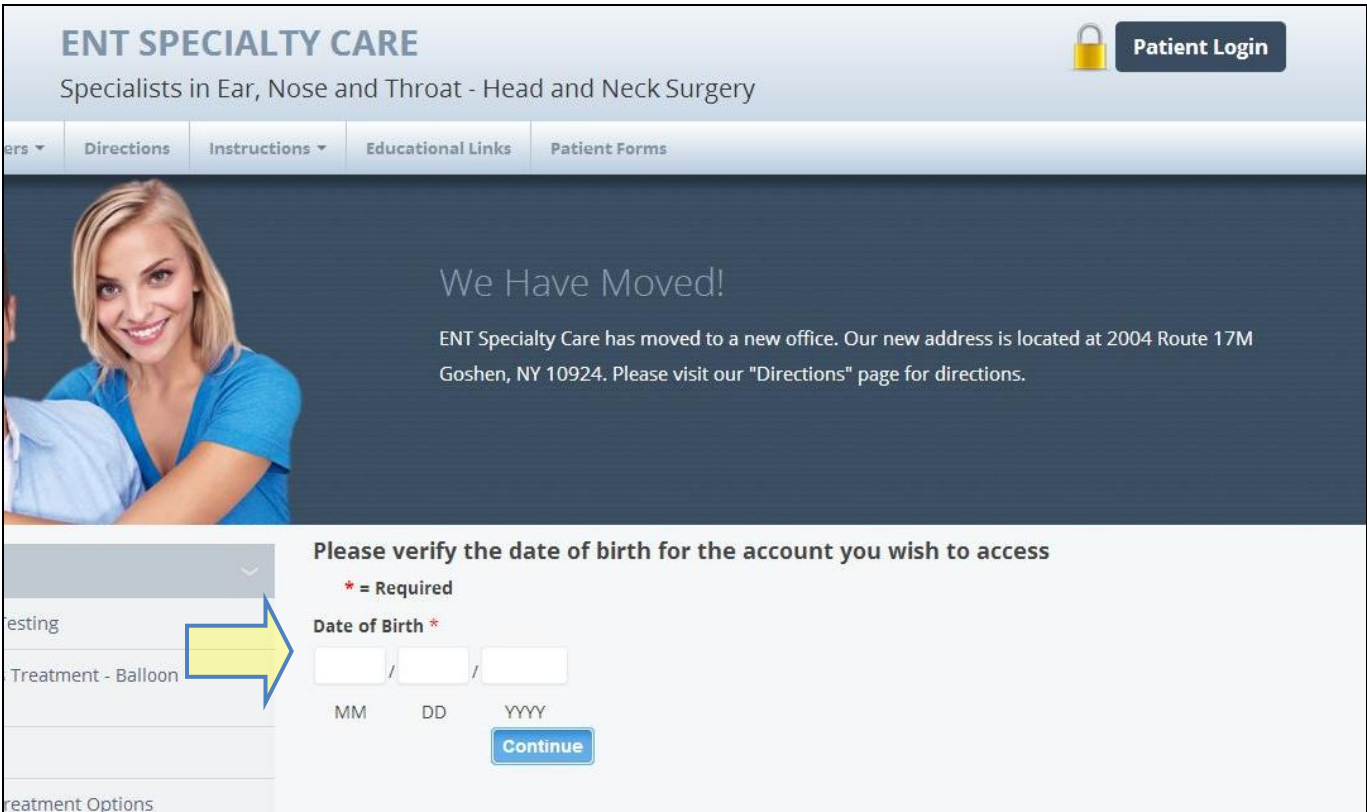


Figure 2: Patient Portal > Login > Verify Date of Birth

RESETTING A PASSWORD

When resetting a password, the patient will receive an email notification and instructions. They will be required to enter **Date of Birth** during login.

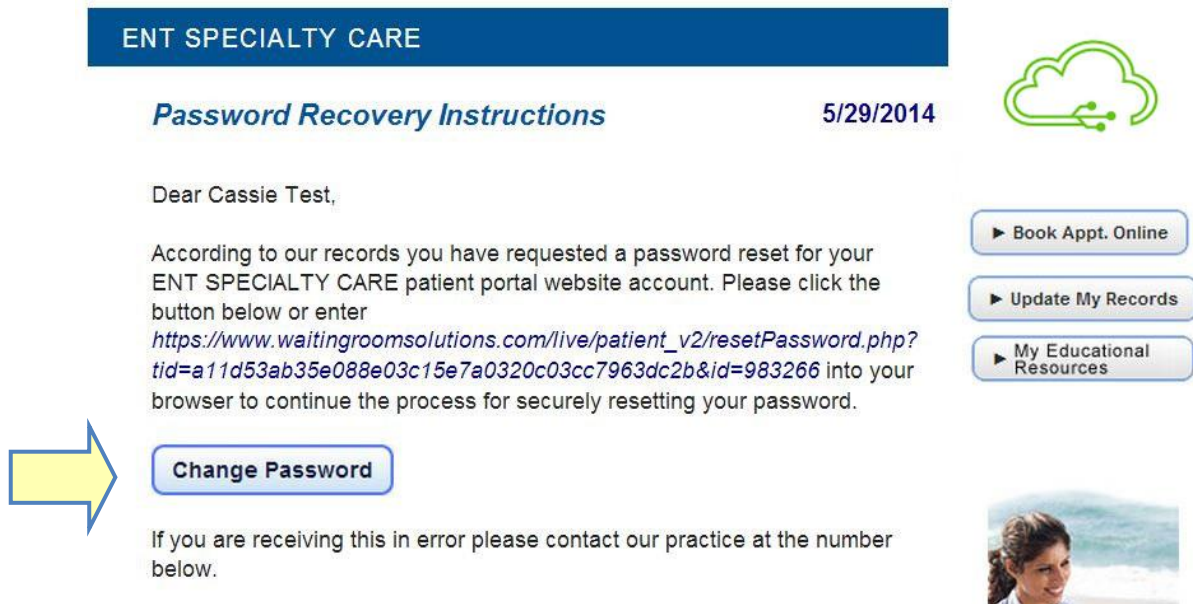


Figure 3: Patient Email>Password Recovery

Password Recovery

* = Required

Patient passwords are kept secret, even from our office staff. If you've forgotten your account password, please fill out the following information. A password recovery link will then be emailed to you.

If you did not supply a valid email address upon registration, please click here or contact us using the sidebar info to re-instate your account access.

Email address *

Continue

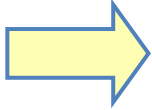


Figure 4: Patient Portal > Login > Enter Email Address



Please verify your date of birth

* = Required

Date of Birth *

 / /
MM DD YYYY

Continue

Figure 5: Patient Portal > Login > Verify Date of Birth



Change Your Account Password

* = Required

New Password *

(6 characters or longer)

Confirm New Password *

Continue

Figure 6: Patient Portal > Login > Reset Password

CURRENT PATIENTS

Current patients will also be required to enter **Date of Birth** when logging into the portal using an existing ID and password.

ENT SPECIALTY CARE
Specialists in Ear, Nose and Throat - Head and Neck Surgery

Patient Login

Directions Instructions Educational Links Patient Forms

We Have Moved!
ENT Specialty Care has moved to a new office. Our new address is located at 2004 Route 17M Goshen, NY 10924. Please visit our "Directions" page for directions.

Please verify the date of birth for the account you wish to access

* = Required

Date of Birth *

MM DD YYYY

Continue

Figure 7: Patient Portal > Login > Verify Date of Birth

PATIENT REPRESENTATIVES

When a patient representative logs into the portal, they will be presented with the **Profiles** page.

ENT Specialty Care has moved to a new office. Our new address is located at 2004 Route 17M Goshen, NY 10924. Please visit our "Directions" page for directions.

PATIENT ACCESS: Profiles Dashboard Menu My Health Record (25% complete) Contact Our Office

Profiles

Please select the profile you would like to view below:

Available Profiles

Icon	Name	Address
	Jazzy Test	102 Duncan Ave, CORNWALL ON THE HUDSON, NY 12520
	Cassie Test	102 Duncan Ave, CORNWALL ON THE HUDSON, NY 12520

Figure 8: Patient Portal > Login > Profile Selection

Once a **Profile** is selected, the user will be prompted to enter **Date Of Birth** for that patient.



Goshen, NY 10924. Please visit our "Directions" page for directions.

PATIENT ACCESS: Profiles | Dashboard Menu | My Health Record (25% complete) | Contact Our Office | My Reports and Tools

Please verify your date of birth

* = Required

Date of Birth *

07 / 26 / 2005

MM DD YYYY

[Continue](#)

Figure 9: Patient Portal > Login > Profile Selection > Verify Date of Birth