

Dear Valued Client,


Notice to Clients Using Old UI

By now the majority of users in the WRS Client Community have made the transition to the New UI version of WRS Health released earlier this year. They are now enjoying the benefits of an optimized user interface (UI), context sensitive help system and full ICD-10 compliance. There are, however, a group of users who have not yet made this transition and are still using the Old UI version. This communication is intended to convey the urgency of transition to the New UI version.

Old UI is NOT ICD-10 Ready

Users who continue with the Old UI will face workflow issues and potential revenue disruption. It is important to note that the Old UI is NOT fully ICD-10 compliant and will result in claim rejection if used for claim submissions dated October 1, 2015 and after.

New UI is Easy to Access

The New UI version features responsive design technology that paves the way for exciting future functionality like mobile access and API development. **The New UI is compatible with most recent versions of popular web browsers. This includes Google Chrome (recommended) and Internet Explorer Version 10 or higher.** If you already have one of these browsers installed on your machine, then you can easily switch from Old UI Version to New UI by pressing the *Use New WRS Version* (green) button that is located on the top right of the Old UI screen. Also, be sure to bookmark the New UI login page, so that you have seamless access the next time that you login. 

If you continue using the Old UI, you may notice a new prompt indicating the requirement to use the new version in the coming days. This new prompt is designed to remind you that you must switch the New UI version for claim processing starting October 1st 2015. The prompt allows you to proceed to the New UI version and provides a link to WRS Health support if you need assistance on moving to the new version.

WRS Can Help with ICD-10

WRS Health has proactively engaged in assisting clients during the ICD-10 transition period. Therefore, we would like to highlight the following courses that WRS is offering to help your practice in the coming weeks. WRS Health Clinical and Billing Experts are also available to you via support, webinars and Q&A sessions:

ICD-10 - The compliance date for implementation of ICD-10-CM/PCS is October 1, 2015, for all Health Insurance Portability and Accountability Act (HIPAA)-covered entities. ICD-10-CM/PCS will enhance accurate payment for services rendered and help evaluate medical processes and outcomes.

Dates:

August

[August 12th @ 12:00pm EST](#)

[August 27th @ 7:00pm EST](#)

The following webinar dates will be for **ICD Check-Up | Q&A**

September

[September 10th @ 12:00pm EST](#)

[September 24th @ 7:00pm EST](#)

If you have any questions about transition to the New UI and/or ICD-10, you can always submit these directly via a support ticket or call our support line at 866-977-2367. The WRS Health team is determined to make the New UI and ICD-10 transition as simple and smooth as possible for your practice.