

Notice to All Clients - Changes Regarding Electronic Prescribing to Mail Order Pharmacies (PBM)

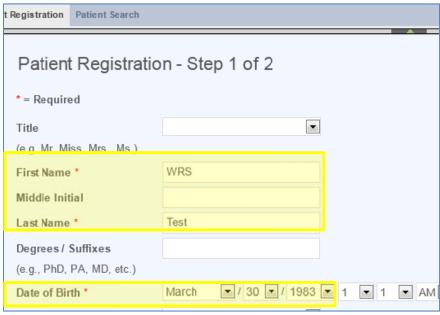
Effective immediately mail order pharmacies will no longer accept an electronic prescription (ERx) without verification of the patient's PBM (Pharmacy Benefit Management) Coverage.

The WRS System will automatically check for PBM coverage of each patient based on the demographic and appointment information entered by the practice.

What Is Required for Patient PBM Coverage Verification?

PBM Coverage is automatically checked and verified the night before a patient's appointment. The following information <u>MUST</u> be entered under **Patient Management** in order to verify PBM Coverage:

- First Name
- Last Name
- Date of Birth
- Gender
- Street 1
- City
- Zip



Patient Management>Patient Registration>Required Fields for PBM Coverage Check - #1



Patient Management>Patient Registration>Required Fields for PBM Coverage Check - #2

How is PMB Coverage Displayed?

Verification of PBM (Mail Order) Coverage is displayed under **Patient Management> Insurance>Pharmacy Coverage.** If the patient has coverage the **Mail Order** indicator will be shown as "Y."



Patient Management>Insurance>Pharmacy Coverage

Note that in the case where the patient is covered by multiple PBM plans, the practice must select a plan using the **Default** box.

What if the Patient does not have PBM (Mail Order) Coverage?

If the patient does not have PBM Coverage, the **Mail Order** indicator will be shown as "**N**." You will not be able to generate an electronic prescription (ERx) to a mail order pharmacy for this patient.