



To: All WRS Users  
From: WRS Development Team  
Date: 02/06/15  
Re: System Update to WRS Health

WRS Health is performing a software update on February 6, 2015. The release includes the following new functionality:

### Billing Comments

Users can now enter comments to a patient account and these will be specifically identified as **Billing Comments**. These comments can be entered, edited and/or dropped under **Patient Management>Comments>Billing Comments**:

Providers	Consents/Directives	Account Information	Appointment Search	Referrals	Authorizations	Comments	Pri
Personal Information	Insurance	Contact Information	Medical History	Medications	Pharmacies	Social History	D

AARON TEST

General Comments

General Comments	Added by	Date	Confidential	Edit	Drop
Patient must bring new copy of insurance card for next visit.	Nora Alexander	02/05/2015	No	<a href="#">Edit</a>	<a href="#">Drop</a>

+ Add New

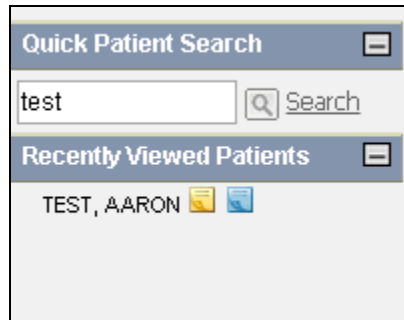
Billing Comments

Billing Comments	Added by	Date	Confidential	Edit	Drop
Please review claim 2220463.	Nora Alexander	02/05/2015	No	<a href="#">Edit</a>	<a href="#">Drop</a>

+ Add New

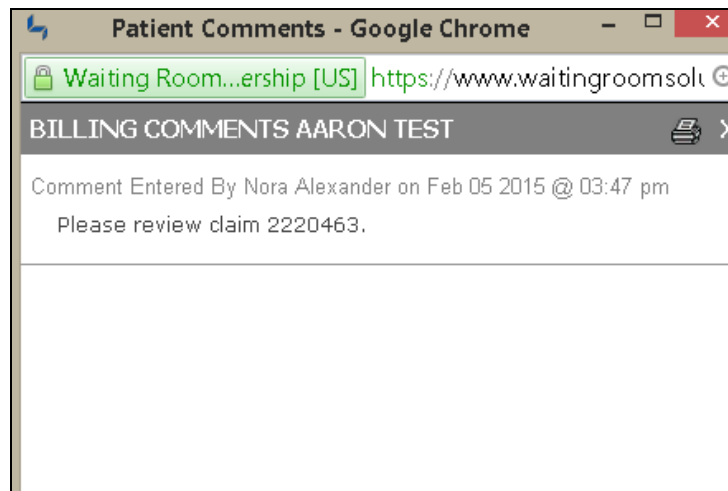
Patient Management>Comments>Billing Comments

When a **Billing Comment** is present on a patient account, a blue “sticky note” icon will appear next to that patient’s name. Other comments will be indicated with the existing yellow “sticky note” icon.



Recently Viewed Patients>  
Billing Comments (Sticky Note) Icon

Clicking on this icon will display details of all **Billing Comments** for the patient:



Billing Comments (displayed)

**Billing Comments** are also displayed on the **Payment Posting Screen** for all claims related to that patient.


Billing | Create Claims | Hold Queue | **View Claims** | Payment Management | Reports | Code Search | **Billing**

Arch Filters | Arch Results | st Payment | st Payments to Charges

**st Payment (Claim #3985747)**

Claim ID: 3985747 | [New Claim](#) | [Rebill](#) | [View/Print Claim](#) | [Claim History](#) | [Patient Statement](#) | [Account History](#) | [Billing Summary](#)

**Patient:**



**TEST, CALVIN**  
 555 River Mist Dr  
 CRAGSMOOR, NY 12420  
 888-8888  
 01/01/2008  
 111-11-1111

**Primary:**  
 ARKANSAS BLUE SHIELD  
 Arkansas Blue Cross And Blue Shield A Mutual Insurance Company  
 Y80808800  
 Medicare Services Attn: Claims P O Box 1418  
 Little Rock, AR 72203

[View Insurance Card](#) | [Update Insurance Card](#)

**Secondary:**  
 Tertiary:

**Rendering Provider:**  
 GORDON, LAWRENCE

**Claim Status:**  
 Paid/Closed

**Patient Billing Status:**  
 Patient Not Billed

**Primary Billing Status:**  
 Paid/Closed


**Secondary Billing Status:**  
 Secondary Not Billed

**Tertiary Billing Status:**  
 Tertiary Not Billed

**Patient Billing Comments:**

Patti Vanzuuk on Feb 05 2015 @ 03:47 pm  
 test billing comment 2

Patti Vanzuuk on Feb 05 2015 @ 03:46 pm  
 test billing comment



Reason	Procedure	Date Of Service	Amount Charged	Allowable	Amount Adjusted	Amount Paid	Amount Owed	Owed By
Procedure	99214	10/23/14	\$216.44		\$-216.43	\$0.01	\$0.00	ARKANSAS BLUE SHIELD

Payment Posting Screen>Billing Comments

**Secondary Insurance on Patient Information Box (hover box)**

If **Primary (P)** and **Secondary (S)** Insurance Plans are designated under **Patient Management>Insurance**, they will both now display on the **Patient Information Box** (hover box).

Personal Information | **Insurance** | Contact Information | Medical History | Medications | Pharmacies | Social History

### Insurance Record for Aaron Test

[Show all insurances](#)

Insurance Plan & Address	Insured Name	P	S	T		
<b>Medicare B</b>	Aaron Test	<input checked="" type="radio"/>	<input type="radio"/>		<a href="#">Details</a> <a href="#">E</a>	<a href="#">Delete</a>
<b>UNITED HEALTHCARE [87726]</b> AARP Medicare Complete PO Box 31362 Salt Lake City, UT 84131-0362	Aaron Test	<input type="radio"/>	<input checked="" type="radio"/>		<a href="#">Details</a> <a href="#">E</a>	<a href="#">Delete</a>

Figure X: Patient Management>Insurance>Primary and Secondary Insurance Designation

The **Policy Number** and **Group Number** for each plan will also be displayed:

<b>TEST, AARON</b>	
	Chart ID: WRS ID: 003-28-4539 SSN: 999-99-9999 DOB: 01/09/1982 Age: 33 year old
<b>Comments</b>	
Primary Ins: Medicare B, Policy #: 1234567, Group #: 1234567	
Secondary Ins: UNITED HEALTHCARE, Policy #: 8585858, Group #: 8585858	
EMR All Note	Create New Note
View Test Results	Send Referral Letter
Patient Management	View Health Record
Make Appointment	Appointment Recall
Patient Account	Account History
Patient Claims	Create New Claim
Patient Health Maintenance	Continuity of Care Record

**Figure X: Patient Information Box (hover box)  
Display Primary and Secondary Insurance**

### **Patient Medication Information & Savings**

The LDM Group is industry-leading company that offers information and discount offers on medications as a service to prescribers, pharmacists and patients. WRS prescribers can access and print this medication information and savings offers for patients at the time of the encounter.

### **LDM Information When Prescribing**

LDM information can be accessed under **EMR>Medications>Current Note Prescriptions**. If a new prescription is added to the note, and that medication is included in the LDM database, an LDM icon



will then appear:

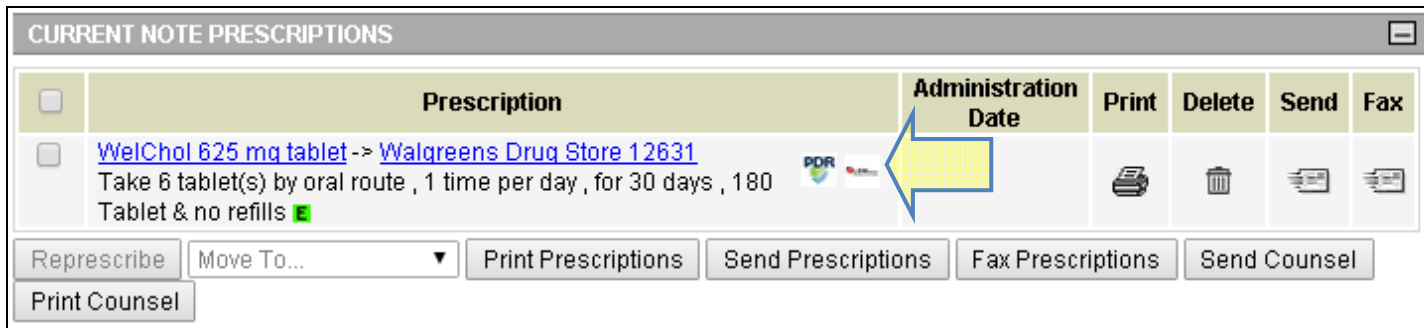


Figure 1: EMR>Medications>Current Note Prescriptions

Clicking the LDM icon will open a new window/tab. This window will contain information about the medication and savings offers. Pressing print enables the prescriber to print the medication data and give it to their patient.

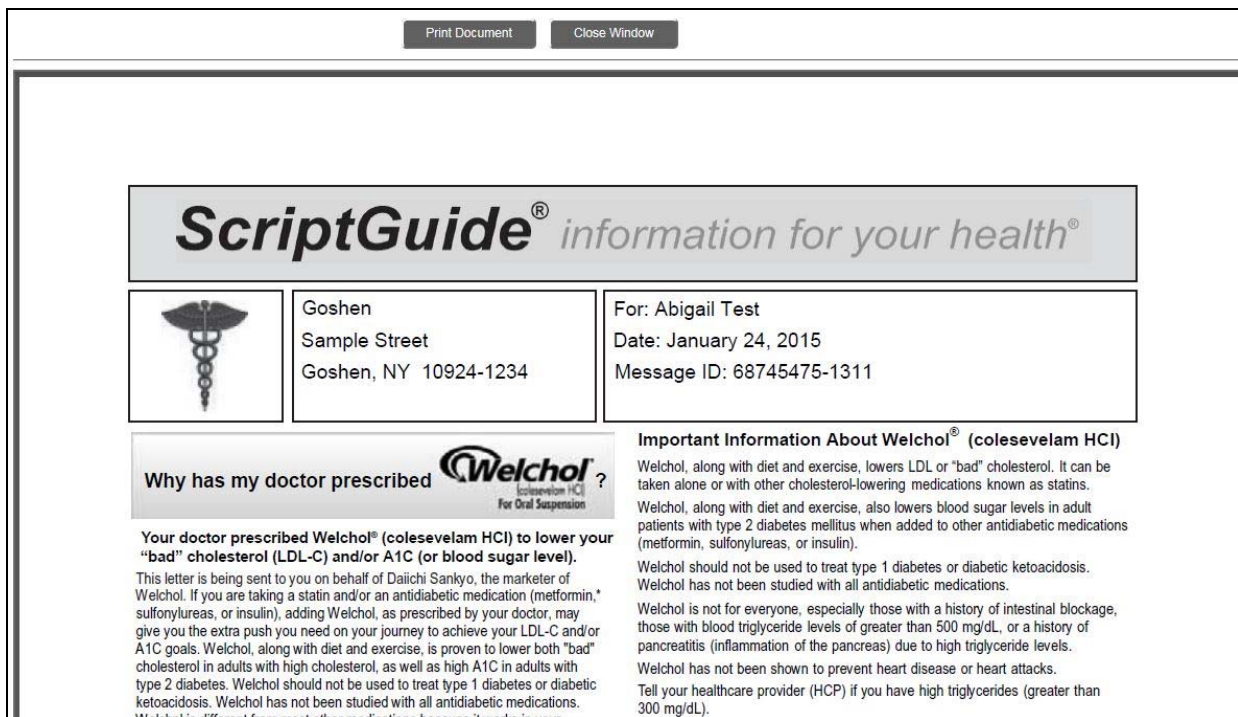


Figure 2: Figure 1: EMR>Medications>Current Note Prescriptions>LDM Information (new pop-up window or tab)

LDM medication information includes information for the patient about that medication and savings offers including: coupons, reduced co-pay and discounts cards:

**Get your generic statin and/or metformin for FREE<sup>†</sup> + up to \$25 off Welchol with the ADDvantage program.**

The ADDvantage Program™ is an exclusive, customized program that encourages you to create—and stick with—healthy habits, such as a new exercise program or a healthier diet.

Savings offer provides up to \$10 off these medications. Savings on metformin and statins not valid in Michigan or Massachusetts. Other restrictions apply.

**Enroll today, and in addition to savings take advantage of customized tools, such as:**

- Healthy recipes to help you reach your goals
- A Personal Progress Tracker to stay on top of your healthy habits
- A Shopping List and Nutrition Label Guide mailed to you to help you make nutritious choices at the grocery store

<sup>†</sup>National co-pays for these medications average less than \$8.

**To start making progress and start saving, enroll in the ADDvantage Program™ today at [WelcholProgram.com](http://WelcholProgram.com)**

ScriptGuide® and information for your health® are not programs of Daiichi Sankyo, Inc.

Figure 3: EMR>Medications>Current Note Prescriptions>LDM Information (new pop-up window or tab) Coupon

### LDM Information at Checkout

LDM data is also available during the checkout process. As applicable, the **Print Rx Materials** button will appear when a newly-prescribed medication for that patient is identified in the LDM database. Pressing **Print Rx Materials** will open a new window/tab and display medication information and savings offers. Prescribers and staff can print this information for the patient.

Patient Appointment Recall

Recall patient in  Month(s) Appointment Type:  Comments:

Note Orders and Assessment

Assessment: COUGH [786.2] (unchanged)  
UNSPECIFIED CHEST PAIN [786.50] (unchanged)

Patient Claims and Bill

Patient:

Automatic Patient Statements:

Figure 3: Patient Check-Out Screen>Print RX Medications