To:	All WRS Users
From:	WRS Development Team
Date:	03/23/12
Re:	System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about March 23, 2012. This release will include the following:

Miscellaneous Charge Report **(Click to View Video Release Note 1)**

The ability to report on Miscellaneous Patient Charges has been added to the Billing Reports Module. This allows practices to create customized Practice Charge Reasons (**Administration>Billing Setup>Practice Charge Reasons**) that can be used to track patient charges for products/services that do not have corresponding CPT Codes (i.e. nutritional supplements, returned check fees, records duplication, etc.).

This report is run as a **Saved Report.** It can be setup under **Billing>Reports>Saved Reports>Activity/Aging/Misc** and set to run on a one-time, weekly, monthly, quarterly or yearly basis. Once it is created, the report will run overnight and be available the next morning for viewing.
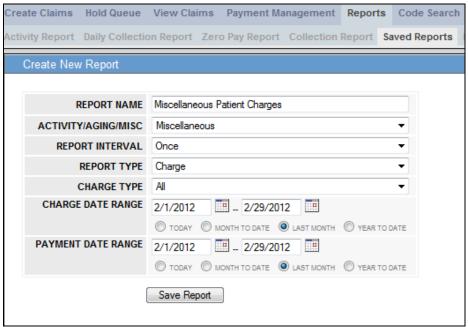

Figure 1: Billing>Reports>Saved Reports>Misc Report

Figure 2: Billing>Reports>Saved Reports>Saved Report Run Once>Miscellaneous Report

The completed report displays **Charge Type, # of Charges**, **Amount Charged**, **Adjusted Amount**, **Amount Posted** and **Amount Owed** for all Miscellaneous Charges:

Figure 3: Billing>Reports>Saved Reports>Saved Report Run Once>Miscellaneous Report>View Report

Transcription Queue Enhancements

Modifications have been made to the **Transcription Queue** to enhance the dictation/transcription workflow:
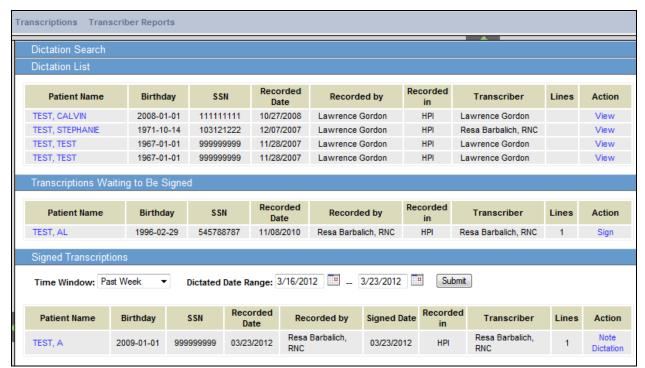

Figure 4: Transcription Queue

Providers can now insert transcribed content and sign the note directly from the **Transcription Queue** by selecting **Insert to Note & Sign Note**:

Figure 5: Transcription Queue>Insert to Note &Sign Note

Additional Enhancements & Adjustments

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- Functionality has been added to the Antepartum Note to allow adding rows on the Flow Sheet

- When Tasking an Order, the View Order Detail now includes child panel results received via HL7 Messaging