

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about April 1, 2011. This release will include the following items:

## **Enhanced Fax Queue**

Additional functionality has been added to the Document Management>Fax Queue. Faxes can now be assigned to practice providers and further action can be taken on a specific fax:

e List			Patient Search
natched Faxes File Name	Date	Delete	First Name
e01nc4k.pdf	03/25/2011 11:31 am	X	
e01ncy0.pdf	03/25/2011 04:04 pm	x	
nage002.jpg	04/01/2011 01:47 pm	X	Last Name
rage003.jpg	04/01/2011 01:47 pm	×	
AMPLEXXCBCXLabXReportX1.pdf	04/01/2011 01:47 pm	×	Date of Birth
00620091342503790000.desc	10/06/2009 02:43 pm	×	
50ResXColr10082009101505616.desc	10/08/2009 11:16 am	×	
			SSN
50ResXColr10082009101505616.desc	10/08/2009 11:16 am	×	SSN

Figure 1: Document Management>Fax Queue> Matched Faxes >Practice Provider

Right clicking on the fax file name will present options to "Add to Task" and "Change to Viewed/Completed":

File Nam e	Patient Name	Provider	Fax Date	Comments
604554_3227_1299614278_provi der_brochure.pdf	WERNER, MARY DOB:06/01/1929; SSN: 222222222	ASSISTANT, MEDICAL	03/08/2011 02:57 pm	Comments
1040164 2535 1299291972 ce01	JOHNSON, ROO	CARE,	03/04/2011	
menk.pdf Open in ne	w window	PRIMARY G	09:26 pm	Comments
4/8158_3227_12991				Comments
esc	SSN: 202020202	MEDICAL	12:15 pm	
972844_2288_1298407000_150re s10072009082701922.desc	VUKOV, TEST DOB:04/24/1983; SSN: 999999999		02/22/2011 03:36 pm	Comments
1102968_2535_1298398823_scan towirs10062009125724987.desc	LENNY, TEST DOB:01/29/1984; SSN: 999999999		02/22/2011 01:20 pm	Comments
895648_2535_1298145861_ce01I	PRISTINE, LAYA		02/19/2011	Comments

Figure 2: Document Management>Fax Queue> Matched Faxes >Right Click on Fax Name

Comments can be added to each matched fax. Each comment will include an electronic signature and timestamp:

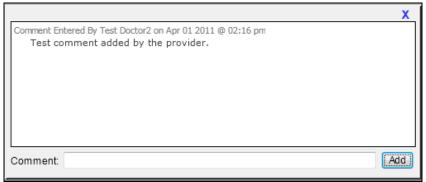


Figure3: Document Management>Fax Queue>Matched Faxes> Comments

These comments can also be viewed under a patient's EMR All Note area:

DOCUMENTS Show	All Documents		Λ	Current Practice: View All Documents
Lab Report (Current 02/08/2011	Practice: 1 / Other Practices: Lab Report: CBC	,		Modify / Encrypt / Delete /Fax
	Figure 4:	FMR All Note>D	ocuments>Eax Comme	nts

Figure 4: EMR All Note>Documents>Fax Comments

Matched faxes are now separated into two sections: "Unviewed" and "Viewed/Completed":

471914_4643_1294849484_cf00l 5ei.pdf	ACOSTA, TEST DOB:05/26/1970; SSN: 999999999		01/12/2011 11:24 am	Comments	
746630_4643_1294770594_ce01k 4mc.pdf	PRISTINE, BILL DOB:01/01/1981; SSN: 999999998		01/11/2011 01:29 pm	Comments	
Matched Faxes - Viewed/Complete	e				
File Name	Patient Name	Provider	Fax Date	Completed on	Comments
477994_3227_1299607296_vacci ne_cheat_sheet.pdf	ANDERSON, MATT DOB:10/06/2007; SSN: 209666666	ASSISTANT, MEDICAL	03/08/201 01:01 pm		Comments

Figure 5: Document Management>Fax Queue>Matched Faxes

# **Enhanced Patient Recall Queue**

Functionality has been added to allow users to create a patient recall that is independent of an existing appointment. Comment can be entered about the recall:

Appointment View Multi-F	lesource View	Available Time Search	Appointment Search	Patient Recall				
Patient Appointment Recall Queue								
Patient:	Any	•						
Action Type:	© View recall	queue 🖲 Create new recal	I					
Recall patient in:	12 Month(s	i) 🔻						
Comments:	Test comment o	on recall.						
	Submit							

Figure 6: Scheduler>Patient Recall

A filter has been added to sort recalls by: Due Date, Patient Name, Last Recall Status, and whether a follow-up appointment has been scheduled:

Patient Appointment Recall Queue						
Patient:	Any -					
Action Type:	Iview recall queue					
View:	Appointment Due between:      All appointments to be recalled					
Recall Date*:	4/1/2011 5/1/2011					
Lastest Recall Status:	Any					
Follow-up Appointment:	Any 👻					
	Submit					

Figure 7: Scheduler>Patient Recall>Filter

Users can select individual or multiple recalls and specify an action: "Send Email Reminder", "Send Post Card", or "Remove":

	PRISTINE, GLENDA DOB: 01/15/1932 WRS ID: 000-49-780	HOME: (555) 124- 4567	10/08/2014		Recall Reminder Created	Schedule	н
	PRISTINE, PRICE DOB: 01/01/1995 WRS ID: 000-68-292	HOME: (770) 355- 5121	03/10/2015		Recall Reminder Created	Schedule	н
	TESTTEST, LUCAS DOB: 02/25/1985 WRS ID: 001-02-358	CELL: (845) 777- 7777 HOME: (845) 555- 5555	01/12/2016		Recall Reminder Created	Schedule	н
Se	Send Email Send Post Card Remove						

Figure 8: Scheduler>Patient Recall>Send Email, Send Post Card, Remove

Viewing and scheduling of follow-up appointments can be done directly from Recall Queue:

Patient Name	Patient Contact	Recall Due	Comments	Latest Recall Status	Follow-up Appointment	History
SMITH, TINA DOB: 10/03/1980 WRS ID: 000-47-815	HOME: (215) 555- 5555 WORK: (800) 234- 1234	04/03/2011		Recall Reminder Created	Schedule	н
PRISTINE, LISHA DOB: 01/01/1985 WRS ID: 000-73-866	HOME: (404) 555- 1212	04/06/2011		Recall Reminder Created	Schedule	н
WERNER, MARY DOB: 06/01/1929 WRS ID: 000-60-455	HOME: (215) 555- 1212	04/08/2011		Recall Reminder Created	Schedule	н
TEST, MELISSA M DOB: 06/20/1980 WRS ID: 000-65-420	HOME: (888) 888- 8888	04/12/2011		Recall Reminder Created	Schedule	н
DOE, JEFF DOB: 03/17/1983 WRS ID: 000-77-550	HOME: (111) 111- 1111	04/12/2011		Recall Reminder Created	Schedule	н
WEST, VICKI DOB: 02/22/1954 WRS ID: 000-92-581	WORK: (309) 692- 6644	04/13/2011		Recall Reminder Created	Schedule	н

Figure 9: Scheduler>Patient Recall>Search Result & Follow-Up Action

#### Prescription Task>View All Notes

"View All Notes" has been added to the New and Refill Prescription Task pages. When an Rx task is assigned, providers can easily view the patient's history, without the need to search for a patient and View EMR All Notes in a separate step:

Task Details	
Task Nam e*:	A new prescription has been asssigned to you
Task Type*:	New Prescription -
Assigned by:	System User
Assigned to:	Test Doctor
Assigned on:	04/01/2011 11:49 AM
Reassign to:	
Opdate Status:	Viewed 💌
Task Text:	A new prescription has been assigned to you.
	Click here to view the prescription
	B / U
Save Send as	Message Close

Figure 9: Messaging>Tasks> New Prescription Task

	View All Notes
Prescription	
Drug: Toprol XL 100 mg 24 hr Tab	
Start Date: 04/01/2011 End Date:	
Take 1 tablet(s)	
Route: oral	
Every: 1	
O hours O times/day O other freq/interval	
For: days	
Qualifier:	
Instructions:	
Refills: 0	
Dispense As Written	
Comments:	
Contracts.	
Pharmacy: C/S/pharmacy #8844	
ICD Code :	
Save Changes Send Delete	

Figure 10: Messaging>Tasks> New Prescription Task> View

### Fax Function Added to Current Note Orders

The ability to fax orders directly has been added to the program. This functionality allows users to transmit patient orders to an outside fax number. Please be advised that note must be signed, prior to faxing, so that the order will appear as signed when transmitted:

6-11:- T+	
Sallie Test, 31 year old female, DOB: Mar 28, 1980	CURRENT NOTE
Clinical Date III	The note has been electronically signed by Test Doctor on 12:39 PM Apr 1 2011. Cosign Note If you'd like to view the note, please click the above "View Note" button.
Apr 1, 2011 to Apr 1, 2011	This note was made as "Private Note", and may contain sensitive data. It cannot share it, please Make it Public.
ALL NOTES CURRENT NOTE	
The note has been electronically signed.	

Figure 11: EMR> Current Note>Signed Note

When viewing the note press the "Print" Icon next to Ordered Tests:

Test, Sallie	Print & Close Window
Date: Apr 1, 2011 DOB: 03/28/1980, Female Note No.11183701 Printed 12:39 PM Apr 1 2011 User Location: Goshen	Template Vascular Surgery 1 Harriman Drive, Goshen, NY 10924 Tel: (845)294-8749 Fax: (845)294-8749 Test Doctor
HPI	
Complaint: prenatal follow-up	
ORDERED TESTS 🖨	
OBSTETRIC PANEL THIS PANEL MUST INCLUDE THE FOLLOWING: BLOC AND AUTOMATED DIFFERENTIAL WBC COUNT (85025 OR 85027 AND 85 AUTOMATED (85027) AND APPROPRIATE MANUAL DIFFERENTIAL WBC SURFACE ANTIGEN (HBSAG) (87340), ANTIBODY, RUBELLA (86762), SYF QUALITATIVE (EG, VDRL, RPR, ART) (86592), ANTIBODY SCREEN, RBC, E TYPING, ABO (86900) AND, BLOOD TYPING, RH (D) (86901) [80055]	5004), OR, BLOOD COUNT, COMPLETE (CBC), COUNT (85007 OR 85009), HEPATITIS B PHILIS TEST, NON-TREPONEMAL ANTIBODY;
ASSESSMENT & PLAN 🖨	
SUPERVISION OF HIGH-RISK PREGNANCY WITH INSUFFICIENT PRENATA	AL CARE [V23.7](new)
SIGNATURE	
This note has been electronically signed by Test Doctor on 12:39 PM Apr	1 2011.
Cosign Note	
If required, you can add an addendum to it. If required, you can add a patient annotation to it.	

Figure 12: EMR> Signed Note>View Note>Ordered Tests

This will launch the Print Orders window. Selecting the Fax button will present a window for the entry of a destination fax number:

Test, Salli DOB: 03/28 Female		Fax Print & Close
Date: Apr 1 Order No.2 Note No.11 Printed 12:4	578264	Template Vascular Surgery 1 Harriman Drive, Goshen, NY 10924 Tel: (845)294-8749 Fax: (845)294-8749 Test Doctor, DEA #BO12345
	FOLLOWING: BLO AND AUTOMATED 85027 AND 85004 AUTOMATED (850 DIFFERENTIAL WE SURFACE ANTIGE (86762), SYPHILS QUALITATIVE (EG SCREEN, RBC, EA) TYPING, ABO (865	IC PANEL THIS PANEL MUST INCLUDE THE OD COUNT, COMPLETE (CBC), AUTOMATED DIFFERENTIAL WEC COUNT (85025 OR ), OR, BLOOD COUNT, COMPLETE (CBC), 127) AND APPROPRIATE MANUAL IC COUNT (85007 OR 85009), HEPATTIS B EN (HBSAG) (87340), ANTIBODY, HEPATTIS B IN (HBSAG) (87340), ANTIBODY, RUBELLA 5 TEST, NON-TREPONEMAL ANTIBODY; 5, VORL, RPR, ART) (86592), ANTIBODY CH SERUM TECHNIQUE (86850), BLOOD 900) AND, BLOOD TYPING, RH (D) (86901) In electronically signed by Test Doctor on 111.

Figure 13: EMR> View Note>Ordered Tests>Print Icon

	1
Fax number:	
Send Fax	

Figure 14: EMR> View Note>Ordered Tests>Print>Enter Destination Fax Number

## Additional Enhancements & Adjustments

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- Removed print icons from View Note Printout
- Patient Account History expands automatically at the bottom of the Patient Account Screen
- Print Patient Label now includes patient social security number
- Collection Agency has been added as a payment type