![Waiting Room Solutions]

To:	All WRS Users
From:	WRS Development Team
Date:	04/01/2011
Re:	System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about April 1, 2011. This release will include the following items:

Enhanced Fax Queue
Additional functionality has been added to the Document Management>Fax Queue. Faxes can now be assigned to practice providers and further action can be taken on a specific fax:
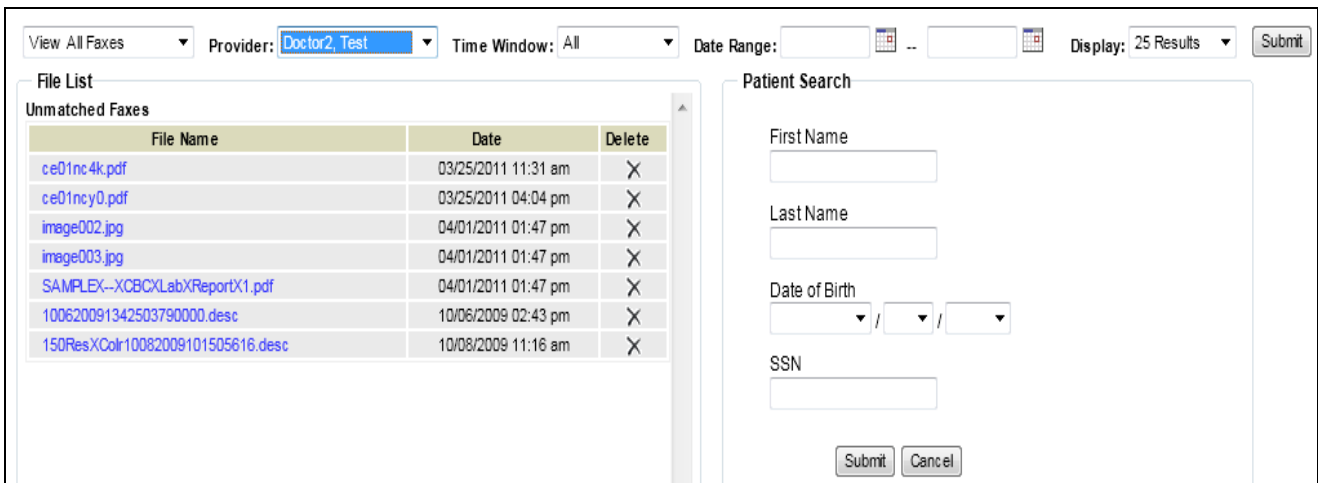

Figure 1:   Document Management>Fax Queue> Matched Faxes >Practice Provider

Right clicking on the fax file name will present options to "Add to Task" and "Change to Viewed/Completed":
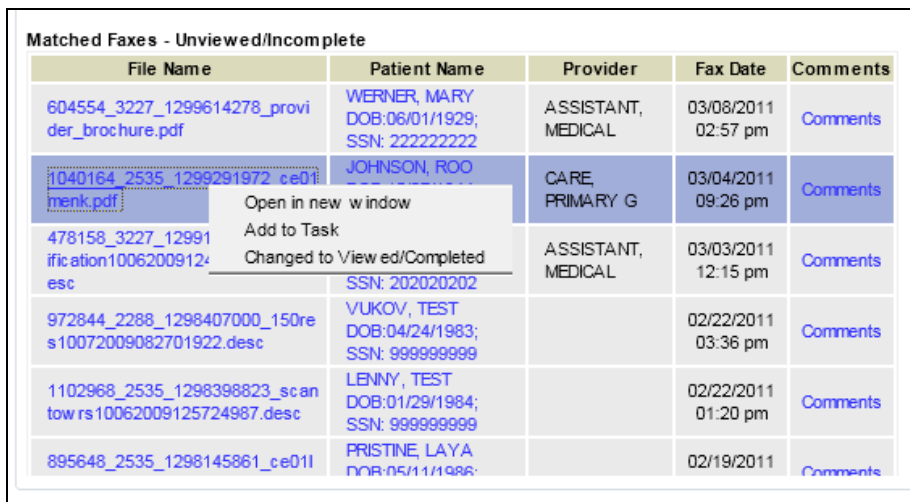

Figure 2:   Document Management>Fax Queue> Matched Faxes >Right Click on Fax Name

Comments can be added to each matched fax. Each comment will include an electronic signature and timestamp:
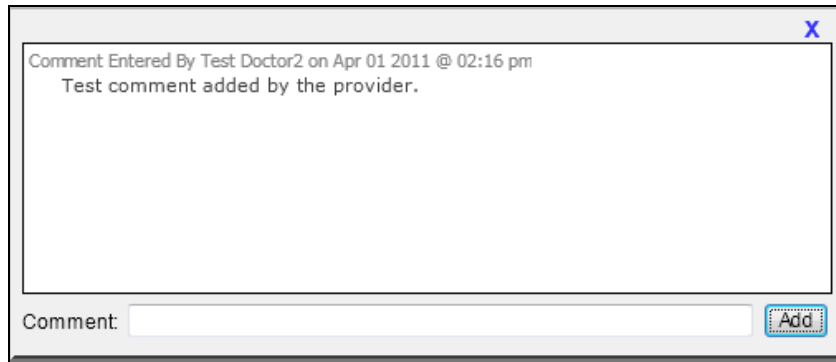

Figure3:   Document Management>Fax Queue>Matched Faxes> Comments

These comments can also be viewed under a patient's EMR All Note area:
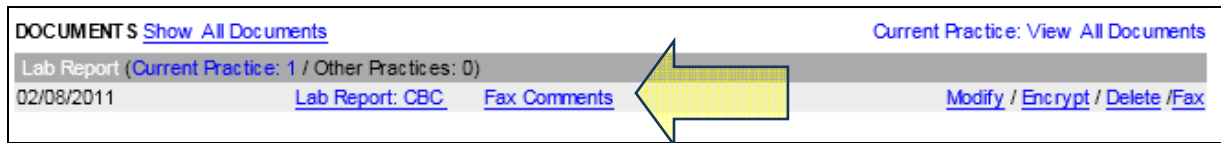

Figure 4:   EMR All Note>Documents>Fax Comments

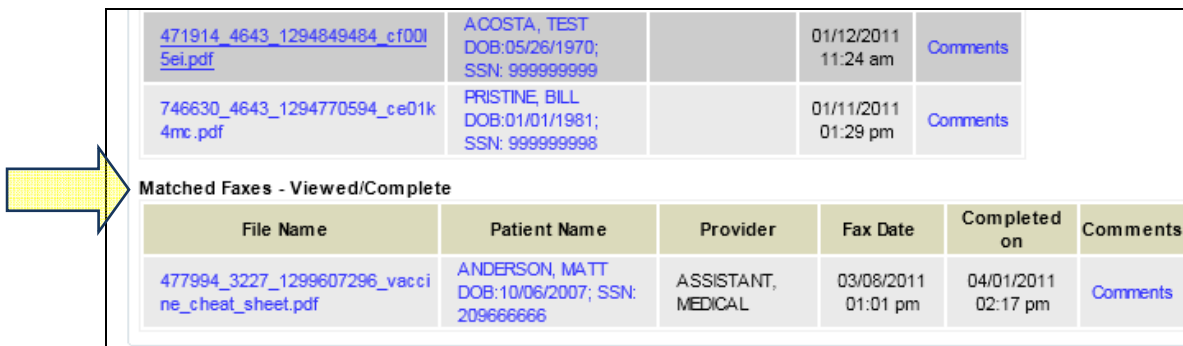Matched faxes are now separated into two sections: "Unviewed" and "Viewed/Completed":

Figure 5:   Document Management>Fax Queue>Matched Faxes

Enhanced Patient Recall Queue
Functionality has been added to allow users to create a patient recall that is independent of an existing appointment. Comment can be entered about the recall:

Figure 6: Scheduler>Patient Recall

A filter has been added to sort recalls by: Due Date, Patient Name, Last Recall Status, and whether a follow-up appointment has been scheduled:

Figure 7: Scheduler>Patient Recall>Filter

Users can select individual or multiple recalls and specify an action: "Send Email Reminder", "Send Post Card", or "Remove":

Figure 8: Scheduler>Patient Recall>Send Email, Send Post Card, Remove

Viewing and scheduling of follow-up appointments can be done directly from Recall Queue:

Figure 9: Scheduler>Patient Recall>Search Result & Follow-Up Action

Prescription Task>View All Notes

"View All Notes" has been added to the New and Refill Prescription Task pages. When an Rx task is assigned, providers can easily view the patient's history, without the need to search for a patient and View EMR All Notes in a separate step:

Figure 9: Messaging>Tasks> New Prescription Task

Figure 10: Messaging>Tasks> New Prescription Task> View

Fax Function Added to Current Note Orders

The ability to fax orders directly has been added to the program. This functionality allows users to transmit patient orders to an outside fax number. Please be advised that note must be signed, prior to faxing, so that the order will appear as signed when transmitted:

Figure 11: EMR> Current Note>Signed Note

When viewing the note press the "Print" Icon next to Ordered Tests:

Figure 12: EMR> Signed Note>View Note>Ordered Tests

This will launch the Print Orders window. Selecting the Fax button will present a window for the entry of a destination fax number:

Figure 13: EMR> View Note>Ordered Tests>Print Icon

Figure 14: EMR> View Note>Ordered Tests>Print>Enter Destination Fax Number

Additional Enhancements & Adjustments

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- Removed print icons from View Note Printout

- Patient Account History expands automatically at the bottom of the Patient Account Screen

- Print Patient Label now includes patient social security number

- Collection Agency has been added as a payment type