



To: All WRS Users  
 From: WRS Development Team  
 Date: 04/01/2011  
 Re: System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about April 1, 2011. This release will include the following items:

**Enhanced Fax Queue**

Additional functionality has been added to the Document Management>Fax Queue. Faxes can now be assigned to practice providers and further action can be taken on a specific fax:

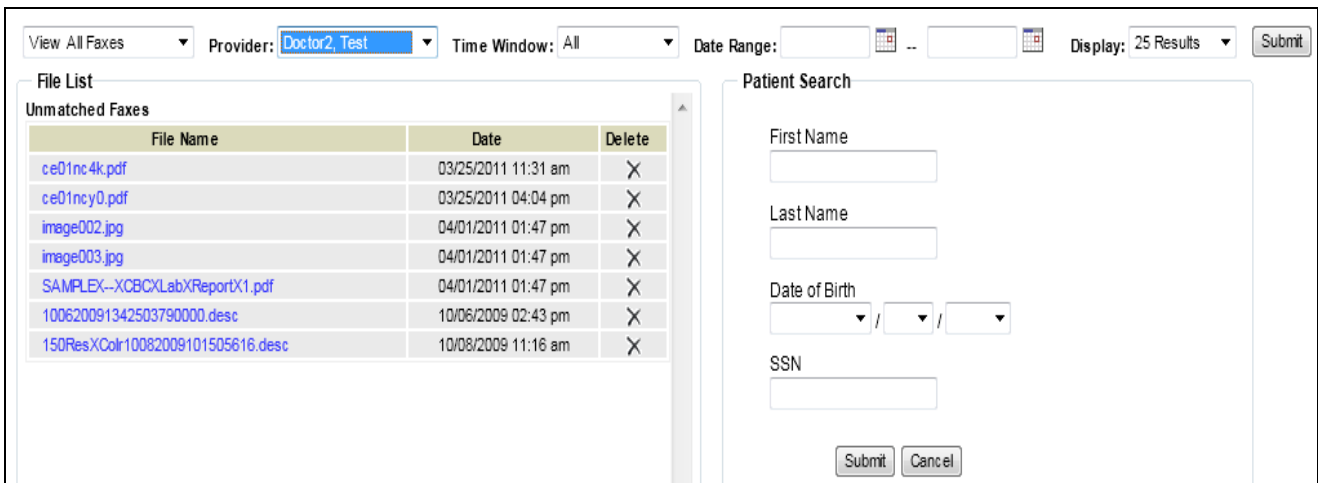


Figure 1: Document Management>Fax Queue> Matched Faxes >Practice Provider

Right clicking on the fax file name will present options to "Add to Task" and "Change to Viewed/Completed":

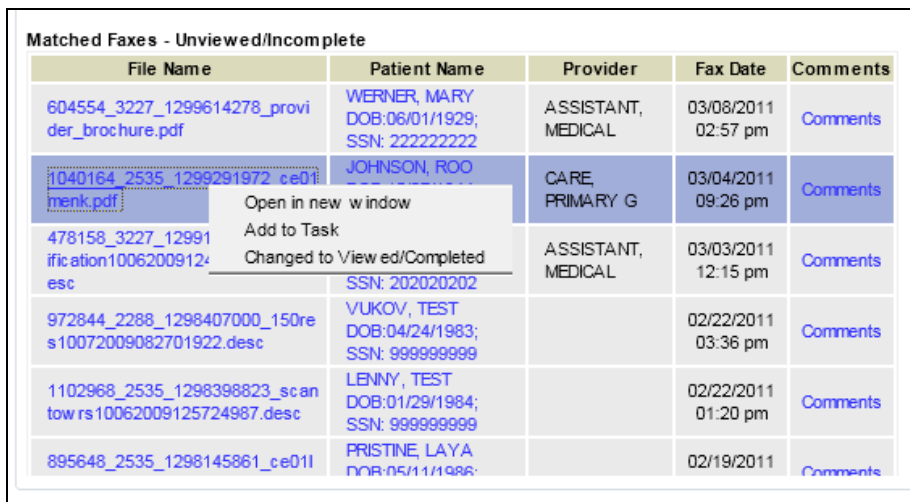


Figure 2: Document Management>Fax Queue> Matched Faxes >Right Click on Fax Name

Comments can be added to each matched fax. Each comment will include an electronic signature and timestamp:

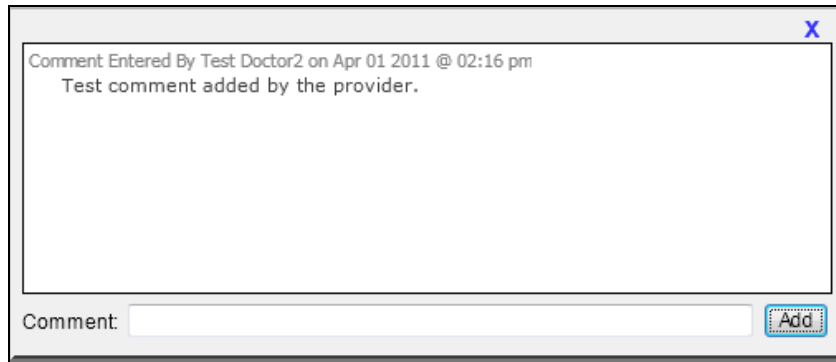


Figure3: Document Management>Fax Queue>Matched Faxes> Comments

These comments can also be viewed under a patient's EMR All Note area:

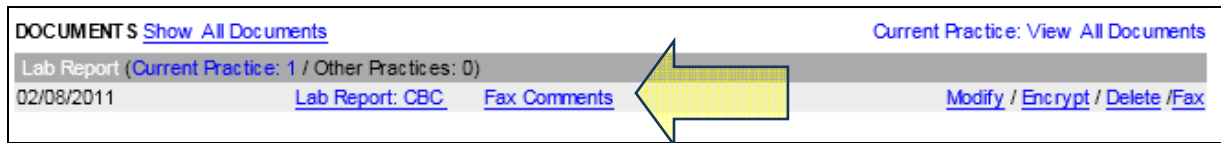


Figure 4: EMR All Note>Documents>Fax Comments

Matched faxes are now separated into two sections: "Unviewed" and "Viewed/Completed":

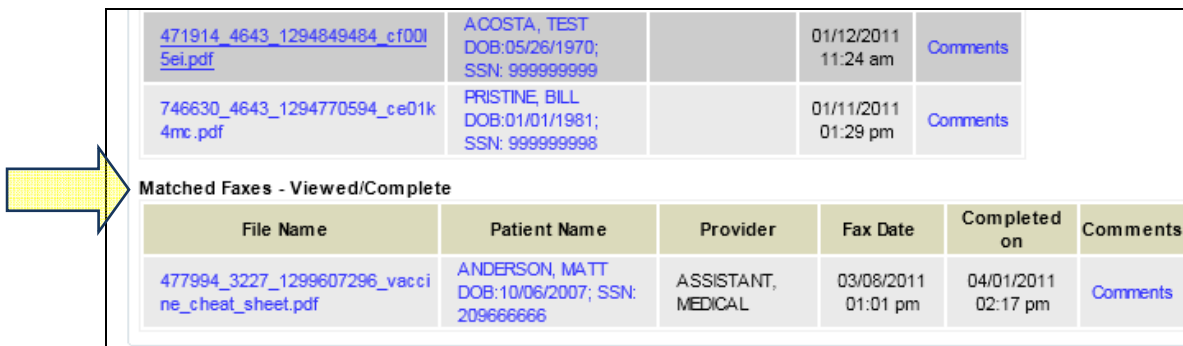


Figure 5: Document Management>Fax Queue>Matched Faxes

### Enhanced Patient Recall Queue

Functionality has been added to allow users to create a patient recall that is independent of an existing appointment. Comment can be entered about the recall:

Appointment View Multi-Resource View Available Time Search Appointment Search Patient Recall

**Patient Appointment Recall Queue**

Patient: Any

Action Type:  View recall queue  Create new recall

Recall patient in: 12 Month(s)

Comments: Test comment on recall.

Submit

Figure 6: Scheduler>Patient Recall

A filter has been added to sort recalls by: Due Date, Patient Name, Last Recall Status, and whether a follow-up appointment has been scheduled:

**Patient Appointment Recall Queue**

Patient: Any

Action Type:  View recall queue  Create new recall

View:  Appointment Due between:  All appointments to be recalled

Recall Date\*: 4/1/2011 -- 5/1/2011

Latest Recall Status: Any

Follow-up Appointment: Any

Submit

Figure 7: Scheduler>Patient Recall>Filter

Users can select individual or multiple recalls and specify an action: "Send Email Reminder", "Send Post Card", or "Remove":

<input checked="" type="checkbox"/>	PRISTINE, GLENDA DOB: 01/15/1932 WRS ID: 000-49-780	HOME (555) 124-4567	10/08/2014		Recall Reminder Created	Schedule	H
<input checked="" type="checkbox"/>	PRISTINE, PRICE DOB: 01/01/1995 WRS ID: 000-68-292	HOME (770) 355-5121	03/10/2015		Recall Reminder Created	Schedule	H
<input checked="" type="checkbox"/>	TESTTEST, LUCAS DOB: 02/25/1985 WRS ID: 001-02-358	CELL: (845) 777-7777 HOME (845) 555-5555	01/12/2016		Recall Reminder Created	Schedule	H

Send Email Send Post Card Remove

Figure 8: Scheduler>Patient Recall>Send Email, Send Post Card, Remove

Viewing and scheduling of follow-up appointments can be done directly from Recall Queue:

Patient Recall Queue Search Results							
<input type="checkbox"/>	Patient Name	Patient Contact	Recall Due	Comments	Latest Recall Status	Follow-up Appointment	History
<input type="checkbox"/>	SMITH, TINA DOB: 10/03/1980 WRS ID: 000-47-815	HOME: (215) 555-5555 WORK: (800) 234-1234	04/03/2011		Recall Reminder Created	<a href="#">Schedule</a>	<a href="#">H</a>
<input type="checkbox"/>	PRISTINE, LISHA DOB: 01/01/1985 WRS ID: 000-73-866	HOME: (404) 555-1212	04/06/2011		Recall Reminder Created	<a href="#">Schedule</a>	<a href="#">H</a>
<input type="checkbox"/>	WERNER, MARY DOB: 06/01/1929 WRS ID: 000-60-455	HOME: (215) 555-1212	04/08/2011		Recall Reminder Created	<a href="#">Schedule</a>	<a href="#">H</a>
<input type="checkbox"/>	TEST, MELISSA M DOB: 06/20/1980 WRS ID: 000-65-420	HOME: (888) 888-8888	04/12/2011		Recall Reminder Created	<a href="#">Schedule</a>	<a href="#">H</a>
<input type="checkbox"/>	DOE, JEFF DOB: 03/17/1983 WRS ID: 000-77-550	HOME: (111) 111-1111	04/12/2011		Recall Reminder Created	<a href="#">Schedule</a>	<a href="#">H</a>
<input type="checkbox"/>	WEST, VICKI DOB: 02/22/1954 WRS ID: 000-92-581	WORK: (309) 692-6644	04/13/2011		Recall Reminder Created	<a href="#">Schedule</a>	<a href="#">H</a>

Figure 9: Scheduler>Patient Recall>Search Result & Follow-Up Action

### Prescription Task>View All Notes

"View All Notes" has been added to the New and Refill Prescription Task pages. When an Rx task is assigned, providers can easily view the patient's history, without the need to search for a patient and View EMR All Notes in a separate step:

Task Details

**Task Name\*:**

**Task Type\*:**  ▼

**Assigned by:** System User

**Assigned to:** Test Doctor

**Assigned on:** 04/01/2011 11:49 AM

**Reassign to:**

**Update Status:**  ▼

**Task Text:**

A new prescription has been assigned to you.

[Click here to view the prescription](#)

**B I U**

Figure 9: Messaging>Tasks> New Prescription Task

[View All Notes](#)

**Prescription**

**Drug:** Toprol XL 100 mg 24 hr Tab

Start Date: 04/01/2011  End Date:

Take 1 tablet(s)

Route: oral

Every: 1

hours  times/day  other freq/interval

For:  days

Quantity:  Qualifier:

Additional Instructions:

Refills: 0

Dispense As Written

Comments:

Pharmacy: CV/S/pharmacy #8844


ICD Code:

Figure 10: Messaging>Tasks> New Prescription Task> View

### Fax Function Added to Current Note Orders

The ability to fax orders directly has been added to the program. This functionality allows users to transmit patient orders to an outside fax number. Please be advised that note must be signed, prior to faxing, so that the order will appear as signed when transmitted:

**Sallie Test,**  
31 year old female,  
DOB: Mar 28, 1980



**Clinical Date**

Apr 1, 2011 to Apr 1, 2011

Internal Medicine Note

**ALL NOTES**

**CURRENT NOTE**

The note has been electronically signed.

**CURRENT NOTE**

The note has been electronically signed by Test Doctor on 12:39 PM Apr 1 2011.

If you'd like to view the note, please click the above "View Note" button.

This note was made as "Private Note", and may contain sensitive data. It cannot share it, please [Make it Public](#).

Figure 11: EMR> Current Note>Signed Note

When viewing the note press the "Print" Icon next to Ordered Tests:

**Test, Sallie** Print & Close Window

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Date: Apr 1, 2011 Template Vascular Surgery  
 DOB: 03/28/1980, Female 1 Harriman Drive, Goshen, NY 10924  
 Note No.11183701 Tel: (845)294-8749 Fax: (845)294-8749  
 Printed 12:39 PM Apr 1 2011 Test Doctor  
 User Location: Goshen

**HPI**

Complaint: prenatal follow-up

**ORDERED TESTS**

OBSTETRIC PANEL THIS PANEL MUST INCLUDE THE FOLLOWING: BLOOD COUNT, COMPLETE (CBC), AUTOMATED AND AUTOMATED DIFFERENTIAL WBC COUNT (85025 OR 85027 AND 85004), OR, BLOOD COUNT, COMPLETE (CBC), AUTOMATED (85027) AND APPROPRIATE MANUAL DIFFERENTIAL WBC COUNT (85007 OR 85009), HEPATITIS B SURFACE ANTIGEN (HBSAG) (87340), ANTIBODY, RUBELLA (86762), SYPHILIS TEST, NON-TREPONEMAL ANTIBODY; QUALITATIVE (EG, VDRL, RPR, ART) (86592), ANTIBODY SCREEN, RBC, EACH SERUM TECHNIQUE (86850), BLOOD TYPING, ABO (86900) AND, BLOOD TYPING, RH (D) (86901) [80055]

**ASSESSMENT & PLAN**

SUPERVISION OF HIGH-RISK PREGNANCY WITH INSUFFICIENT PRENATAL CARE [V23.7](new)

**SIGNATURE**

This note has been electronically signed by Test Doctor on 12:39 PM Apr 1 2011.

If required, you can [add an addendum](#) to it.  
 If required, you can [add a patient annotation](#) to it.

Figure 12: EMR> Signed Note>View Note>Ordered Tests

This will launch the Print Orders window. Selecting the Fax button will present a window for the entry of a destination fax number:

**Test, Sallie**

DOB: 03/28/1980  
 Female

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Date: Apr 1, 2011 Template Vascular Surgery  
 Order No.2578264 1 Harriman Drive, Goshen, NY 10924  
 Note No.11183701 Tel: (845)294-8749 Fax: (845)294-8749  
 Printed 12:42 PM Apr 1 2011 Test Doctor, DEA #B012345

**Order**

Test:[80055] OBSTETRIC PANEL THIS PANEL MUST INCLUDE THE FOLLOWING: BLOOD COUNT, COMPLETE (CBC), AUTOMATED AND AUTOMATED DIFFERENTIAL WBC COUNT (85025 OR 85027 AND 85004), OR, BLOOD COUNT, COMPLETE (CBC), AUTOMATED (85027) AND APPROPRIATE MANUAL DIFFERENTIAL WBC COUNT (85007 OR 85009), HEPATITIS B SURFACE ANTIGEN (HBSAG) (87340), ANTIBODY, RUBELLA (86762), SYPHILIS TEST, NON-TREPONEMAL ANTIBODY; QUALITATIVE (EG, VDRL, RPR, ART) (86592), ANTIBODY SCREEN, RBC, EACH SERUM TECHNIQUE (86850), BLOOD TYPING, ABO (86900) AND, BLOOD TYPING, RH (D) (86901)

The note has been electronically signed by Test Doctor on  
 Signature: 12:39 PM Apr 1 2011.

Figure 13: EMR> View Note>Ordered Tests>Print Icon

X

Fax number:

Figure 14: EMR> View Note>Ordered Tests>Print>Enter Destination Fax Number

### **Additional Enhancements & Adjustments**

Several enhancements and adjustments have been made to overall system functionality. These include, but are not limited to, the following items:

- Removed print icons from View Note Printout
- Patient Account History expands automatically at the bottom of the Patient Account Screen
- Print Patient Label now includes patient social security number
- Collection Agency has been added as a payment type