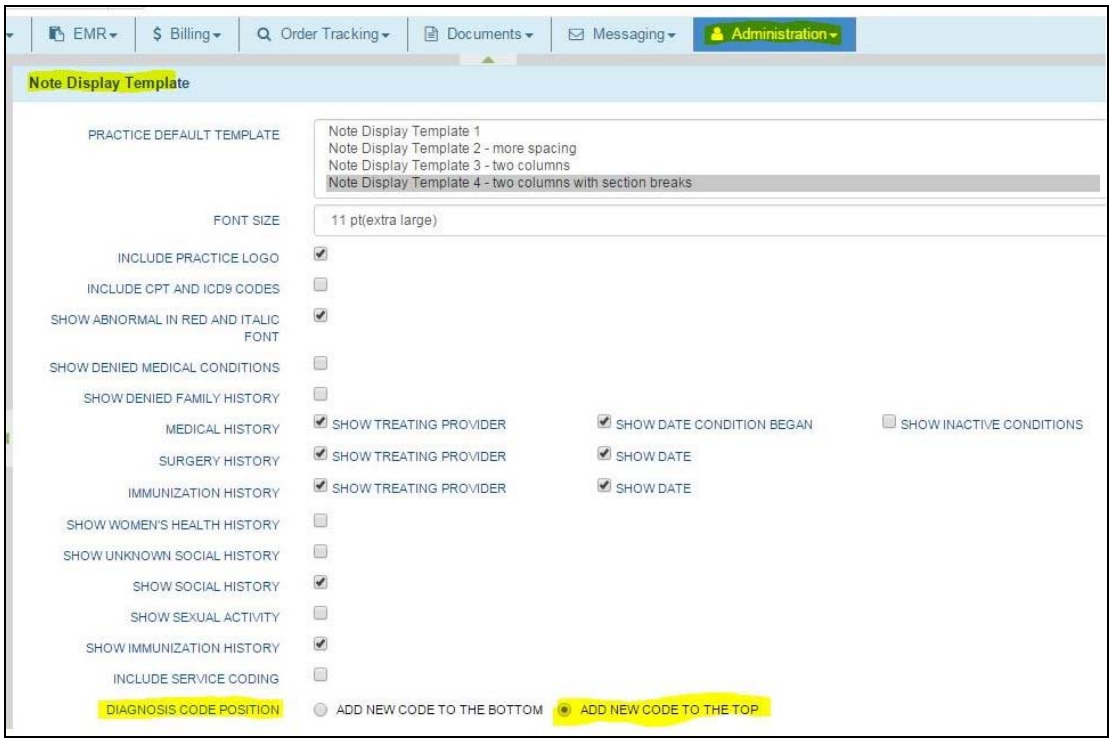
To: All WRS Users
From: WRS Development Team
Date: 06/02/2015
Re: WRS Health System Update

The following functional changes have been made to the WRS Health system. Please review to ensure that your practice is aware of the upcoming changes.

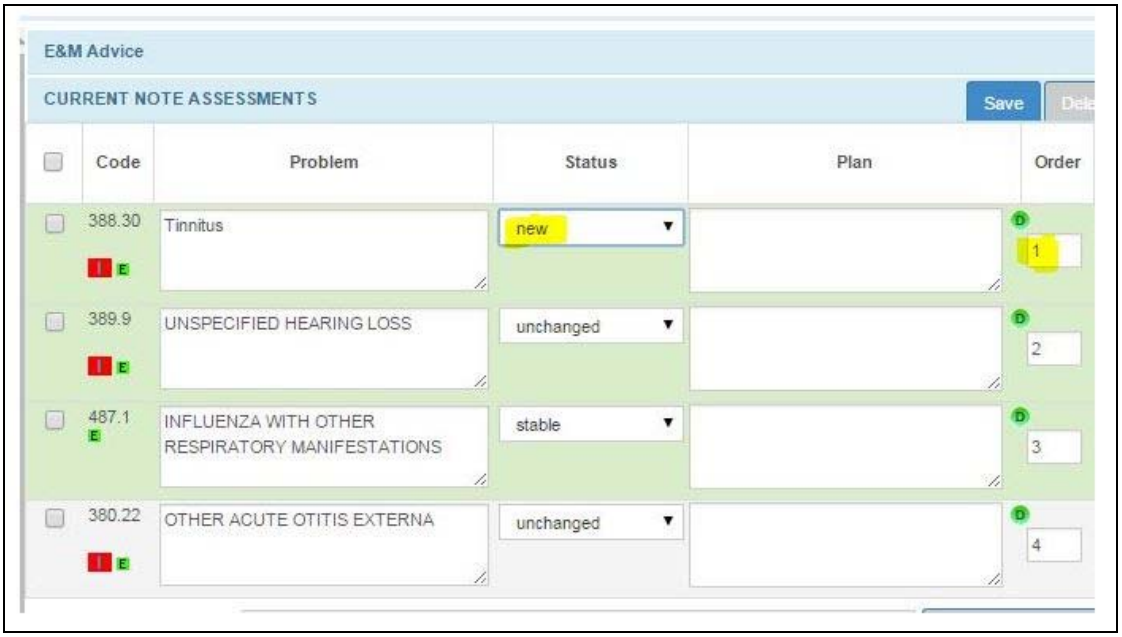
Assessment Options

Several options have been added that offer practices the ability to customize content within the Assessment section of their notes. Note that this affects all note types, as applicable.

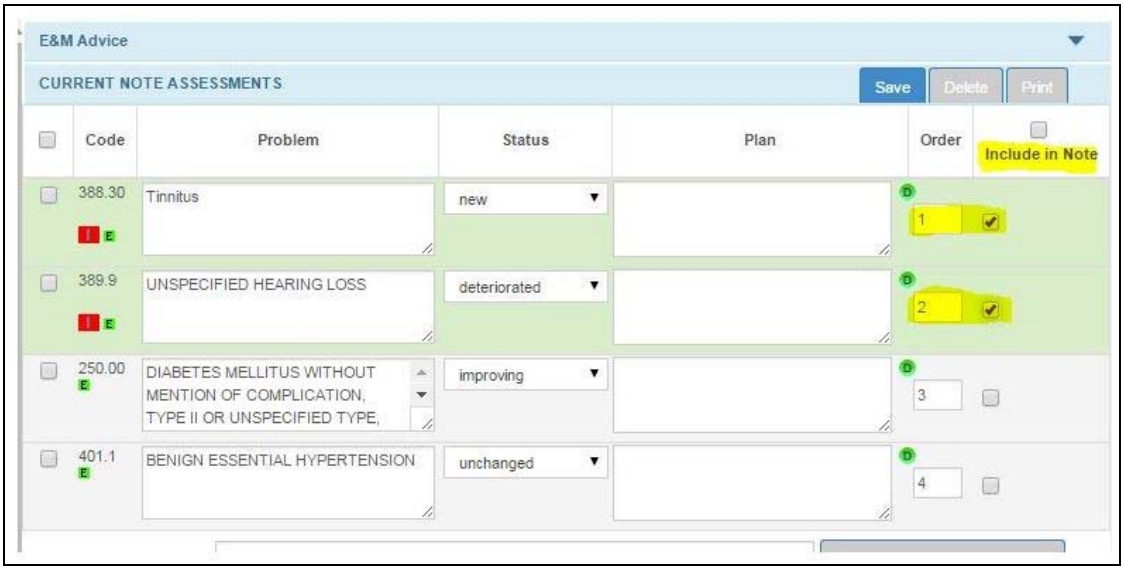
(a) Order of Diagnosis on Note - allows for the practice to determine if new diagnoses will appear at the top or bottom of the Diagnosis List. This option can be specificed under **Administration>EMR Setup**> **Note Display Template**. This is a practice-level setting, so changes will affect all notes, for all practice providers, going forward.



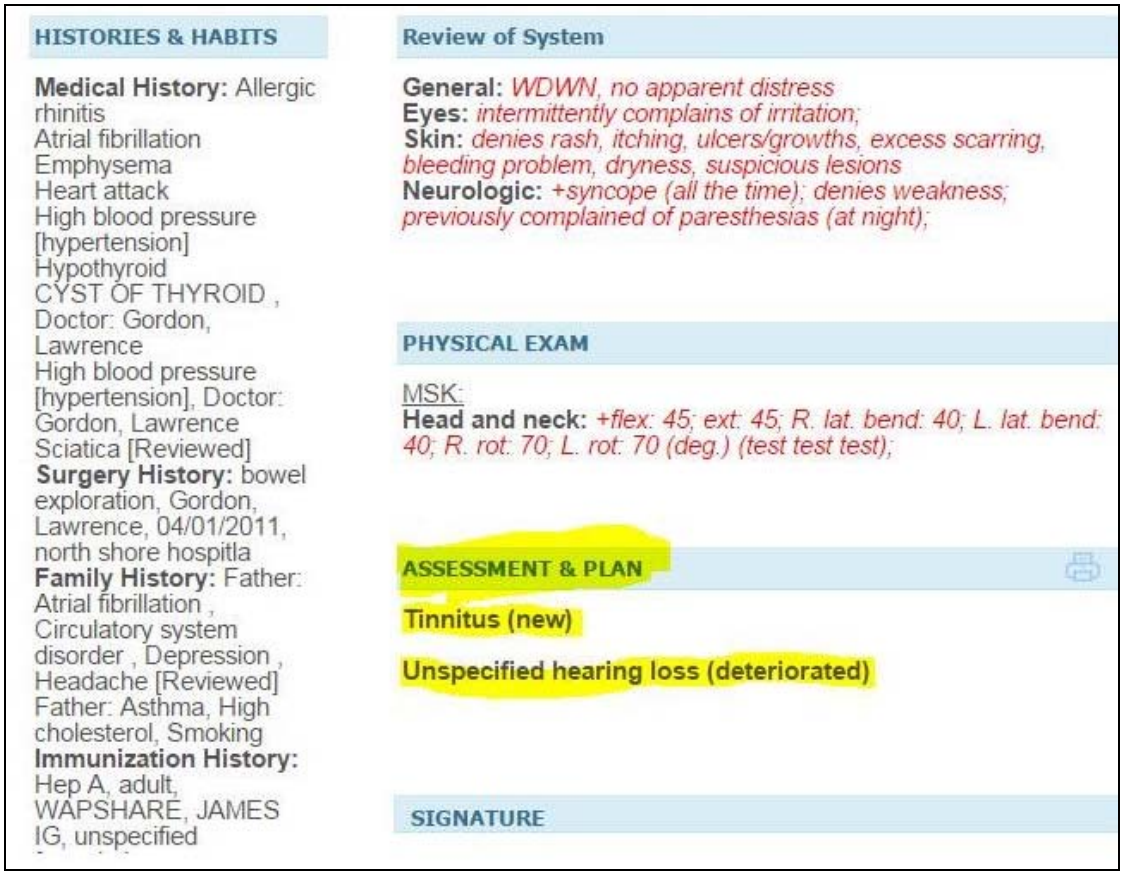
Once the setting is selected, all newly selected diagnoses in the note will load in the "top" position in the diagnosis listing. Note that this setting change will not affect notes that have been signed previously.



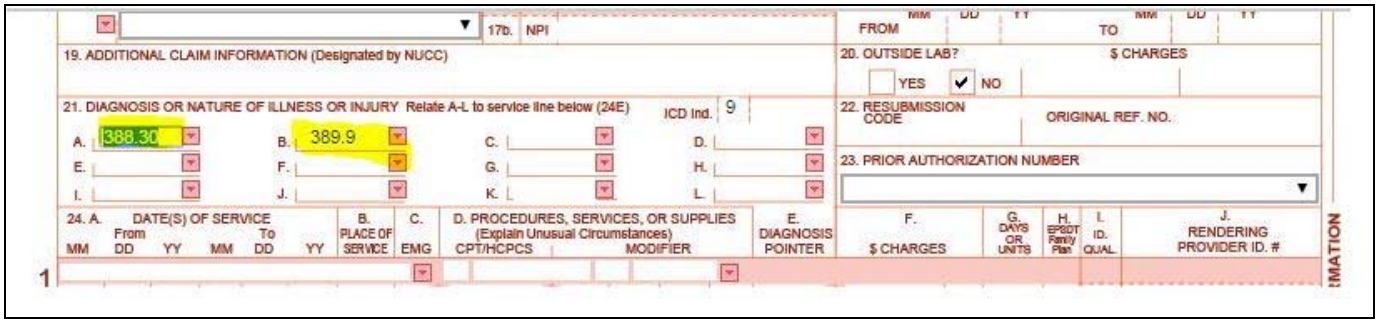
(b) Include Diagnosis in Note - allows providers to indicate which diagnoses should be included when selecting **View Note**. These selections will also determine which diagnoses will auto populate under **Create New Claim**.



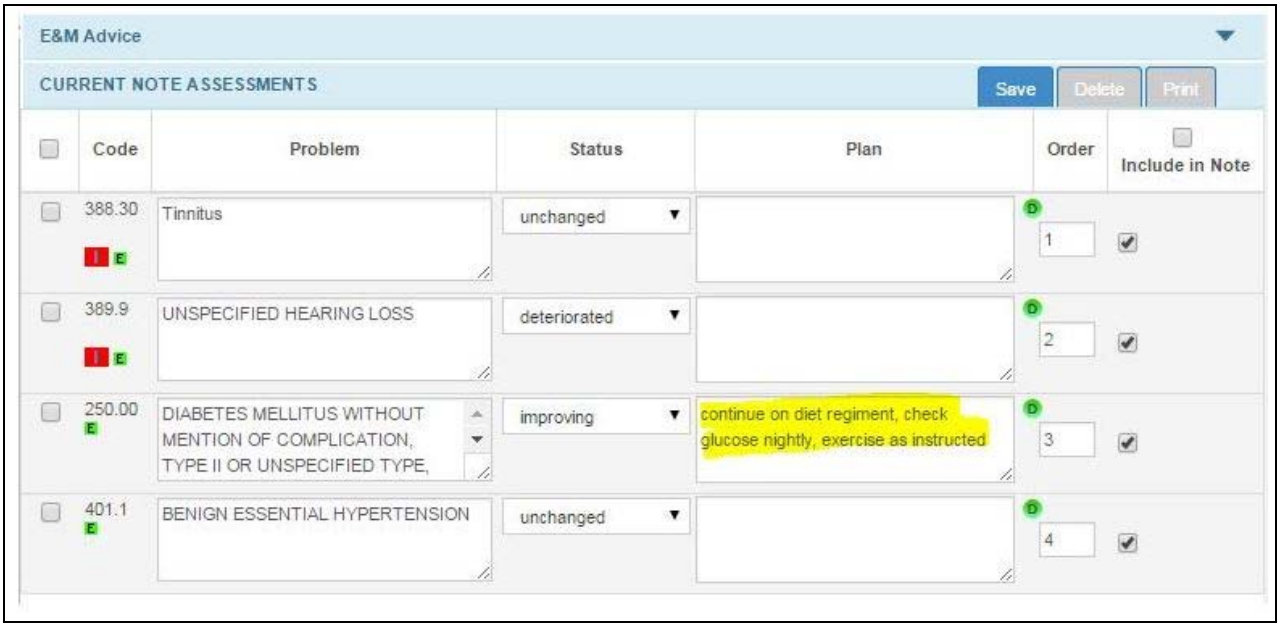
TIP- This allows practices to keep a "list" of patient problems in that note, but only view/bill for the problems that were addressed during that specific visit. In the past, those diagnoses would have been deleted from the note, and re-entered at a later encounter, as applicable. The option allows the "problem list" to always be available, even if some of the diagnoses shown were not pertinent to the visit.



Only the indicated diagnoses will show under **View Note**, or **Create New Claim**, for that visit. All diagnoses will appear when the next new note is created for that patient.



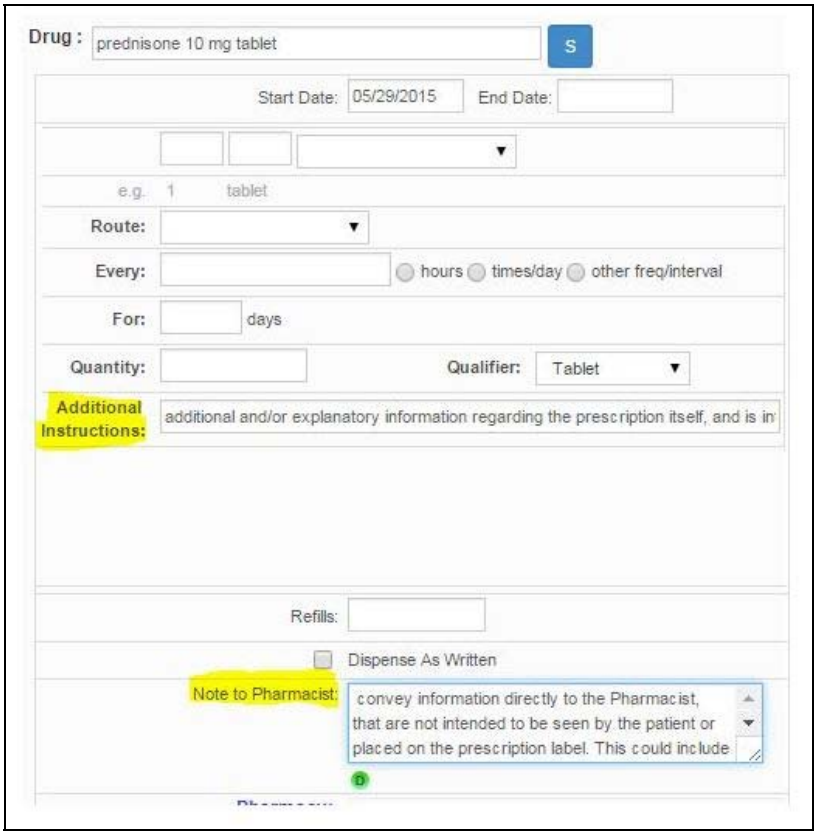
(c) Disable Auto populate Plan - The new option allows practices to disable the auto population of default **Plan** (text) when a given diagnosis code is used.



Practices can change this setting under **Administration>EMR Setup>Note Display Template> Diagnosis Plan Text Carryover,** unchecking the box if they wish to disable auto population of default **Plans**. This is a practice-level setting, so changes will affect all notes, for all practice providers, going forward.

Important Note to Prescribing Providers & Staff

WRS Health was recently warned by SureScripts (our eRx network provider) that prescribers are making a common error and adding incorrect content to the **ADDITIONAL INSTRUCTIONS** and **NOTES TO PHARMACIST** when generating **prescriptions.**



When entering required prescription information (**Drug Name**, **Route**, **Quantity**, **Refills**) the user is also able to enter free text under the **ADDITIONAL INSTRUCTIONS** and **NOTES TO PHARMACIST** fields. There are fields designed to contain *only* specific information regarding that prescription:

- **ADDITIONAL INSTRUCTIONS** should be used to add additional and/or explanatory information regarding the prescription itself; and is intended to be formatted on the prescription label. This can include titrating dose information, instructions, warnings, etc. (limit 140 characters)

- **NOTES TO PHARMACIST** should be used to convey information directly to the Pharmacist. Information that is ***not*** intended to be seen by the patient and/or placed on the prescription label. This can include a prior authorization number, confidential information to the pharmacist, etc. (limit 210 characters)

SureScripts will no longer allow incomplete, or incorrectly populated prescriptions, to be transmitted via eRx. It is important that all prescribers follow these instructions carefully. Failure to do so may result in prescriptions that are unable to be electronically transmitted.

Appointment Search Information

Functionality has been added to display billing-related information under **Appointment Search**. A checkbox called **Billing Information** has been added under **Scheduler>Appointment Search**. Selecting this box will enable billing-related information to display during an **Appointment Search.** This **Billing Formation** includes: **COPAY** (primary insurance), **PREVIOUS BALANCE**, **AUTHS (Authorizations)** and **REFERRALS**. Items include hyperlinks to detailed information, as applicable.