

To: All WRS Users

From: WRS Development Team

Date: 06/03/2011

Re: System Update to Waiting Room Solutions

The WRS Development Team will be performing a software update to the Waiting Room Solutions System on or about June 3, 2011. This release will include the following items:

## **INSURANCE PAYOR ID**

Functionality to search by and display the patient's Insurance Payor ID has been added:

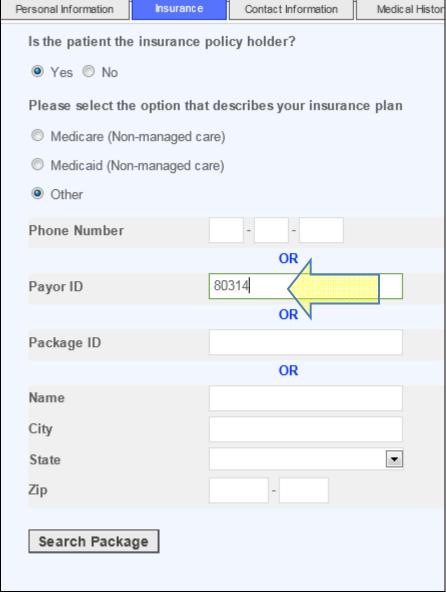


Figure 1: Patient Management>Insurance>Search Insurance>Payor ID

Results are presented for all insurances with that Payor ID:

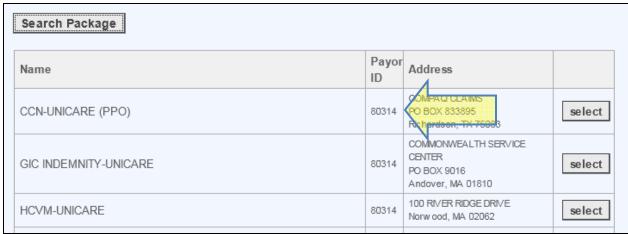


Figure 2: Patient Management>Insurance>Search Package>Results

The Payor ID is displayed next to the name of the insurance Plan:

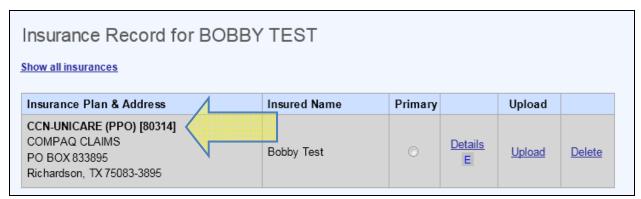


Figure 3: Patient Management>Insurance>Payor ID

Functionality has also been added to search and display the insurance Payor ID on the Practice Insurance Picklist:

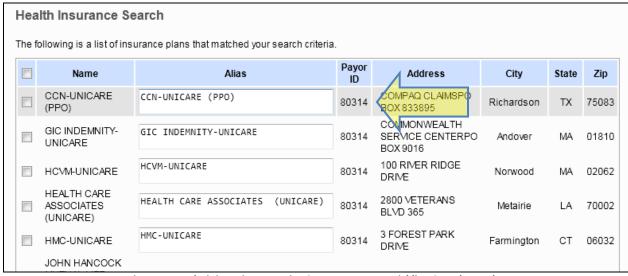


Figure 4: Administration>Practice Setup>Insurance Picklist>Search Results

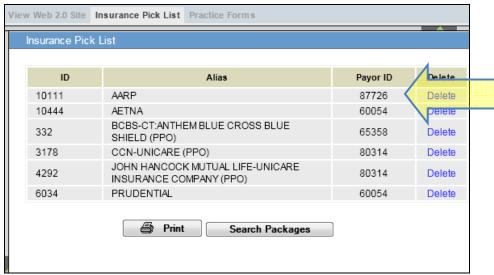


Figure 5: Administration>Practice Setup>Insurance Picklist

Patients can also search by Payor ID on the patient portal website:

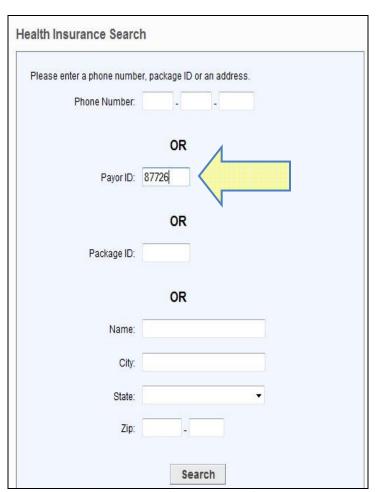


Figure 6: Patient Portal Insurance Search>Payor ID

## **EMR All Notes Date Order**

EMR All Notes page (as well as View All Notes, View Current Practice Notes, View External Notes) will now display patient notes chronologically in descending order, with latest note on top.

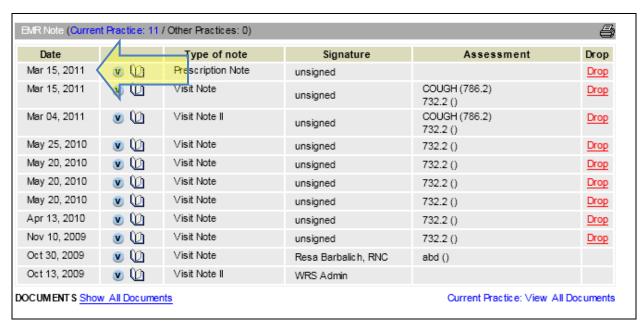


Figure 7: EMR All Notes>EMR Note>Date Order Display

## **Restrict Patient Access By Location**

The ability to assign a patient to a specific practice location has been added.

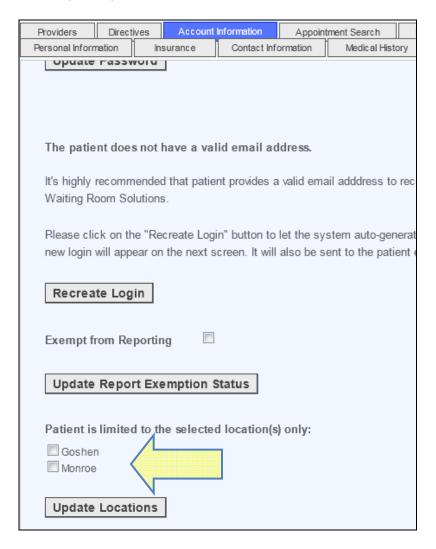


Figure 8: Patient Management>Account Information>Update Locations

This location designation can then be used to restrict an employee's access to patients at a specific practice location:

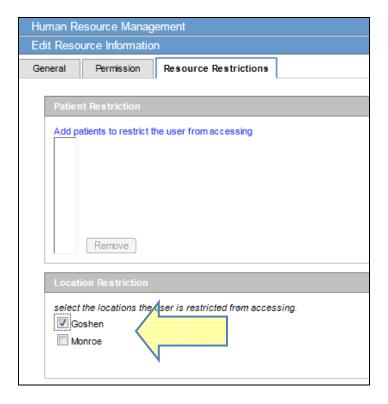


Figure 9: Administration>Resource Management>Resource Setup>
USER NAME> Resource Restrictions

Note that if the employee has "Emergency Patient Info Access" permission enabled, this will offer the option to access the patient record in the case of an emergency.

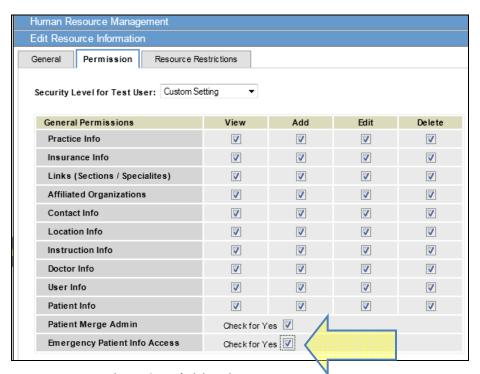


Figure 10: Administration>Resource Management>

Resource Setup>USER NAME> Permissions