



To: All WRS Users
From: WRS Development Team
Date: 08/23/2013
Re: Update to Waiting Room Solutions System

The WRS Development Team will be performing a software update on or about August 23, 2013. This release will include the following:

UPDATE TO SYSTEM LOGIN PAGE

The system login page has been updated to bring practice users additional information and important system status information. Users should enter their WRS ID and Password (upper right) to access their WRS Practice data.

WRS System Status – Displays current system status.
green = good, yellow = issue, red = outage

WRS Client Information – Exclusive opportunities and information for WRS Clients.

WRS Practice Login – Enter WRS ID & Password.

WRS User Message – Release Notes & Client Information.

PRACTICE LOGIN **SYSTEM STATUS** ✓ There are no reported problems at this time.

DEC. 31 Deadline is approaching

Are you Meaningful Use 2 Compliant?
WRS CAN HELP!
Free Audit Until Sept. 30

SECURE LOGIN
User ID:
Password:

Forgot Password? Click here to reset

08/23/13 – WRS System Update – The system has been updated. Click [here](#) to view release notes.

Name Email Address

NPI DATABASE UPDATE

The National Provider Identifier Database (NPI) has been updated for all providers and organizations as registered by the Department of Health and Human Services (HHS). This update includes the addition of new NPI records and updates to all existing NPI records, as applicable. Contact and demographic information has been re-synced for each of the 3.8 million entries in the NPI Database.

Please note all former “duplicate” NPI entries have now been tagged as “deactivated.” This process ensures that there is only one, updated version of each NPI record (provider or organization) and it removes all duplicate results when searching the WRS Provider List.

Providers	Directives	Account Information	Appointment Search	Referrals	Authorizations	Comments								
Personal Information	Insurance	Contact Information	Medical History	Medications	Pharmacies	Social Hi								
<p>Providers for Adam Test</p> <p>Patient does not have a provider to record. <input type="checkbox"/></p> <p>No provider recorded. Create one below.</p> <p>Search for a new provider</p> <p>First Name: <input type="text" value="Joe"/></p> <p>Middle Initial: <input type="text"/></p> <p>Last Name: <input type="text" value="Smith"/></p> <p>NPI: <input type="text"/></p> <p>State: <input type="text"/></p> <p><input type="button" value="Search Providers"/></p> <p>The following is a list of providers that matched your search criteria. If patient's provider cannot be found in the list, use more details in your search or click the add provider button at the bottom.</p> <table border="1"> <thead> <tr> <th>Name</th> <th>City, State</th> <th>NPI</th> <th></th> </tr> </thead> <tbody> <tr> <td>Dr. JOE SMITH</td> <td>Fort Bragg, NC</td> <td>1154394773</td> <td><input type="button" value="select"/></td> </tr> </tbody> </table>							Name	City, State	NPI		Dr. JOE SMITH	Fort Bragg, NC	1154394773	<input type="button" value="select"/>
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Manage Patients>Provider>Search Provider

If an existing patient record contains a “deactivated” NPI that record will no longer be "searchable" in WRS. However, the “deactivated” NPI record will still be associated with all patient records where it has been previously referenced.

For example, Dr. Joe Smith is now "deactivated", but he had been previously added to patient Bob Jones as a **Referring Physician**. Dr. Joe Smith will continue to be listed in patient Bob Jones PHR pages with the data entered before the NPI update. Any new searches for Dr. Joe Smith will yield a single, updated NPI record that can be added to any patient record going forward.

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